

ROBERT SMITH

Infrastructure Technician

info@qwikresume.com | [LinkedIn Profile](#) | [Qwikresume.com](#)

IT technician with a wide range of skills in upgrading, supporting, and troubleshooting Enterprise level commercial and DoD networks. Duties include Event Manager, Customer Circuit Migrations on a large scale, CISCO Router/Switch configurations, IOS & IOS XR upgrades, McAfee Sidewinder Clusters, Information Assurance, Proxy & McAfee Firewall searches, CISCO Nexus Switches, Raytheon Secure Digital Switch, Raytheon Digital Small Switch, database administration, scheduling authorized network interruptions, network/equipment inventory management, as well as network, system, hardware, and software management.

EXPERIENCE

Infrastructure Technician

ABC Corporation - DECEMBER 2009 - MAY 2010

- Performed maintenance and troubleshooting support for core services to 350k users while coordinating with upper echelon agencies to ensure 24/7/365 network up-time, timely reporting of all outages and incidents, and document/channel all communications to & from subordinate Detachment Network Operation Squadrons & over 56 bases.
- Configured and upgraded 400+ Cisco Routers and Switches to ensure Air Force Enterprise Network integrity.
- Orion Solar Winds Server administrator supporting environment for 1500+ infrastructure/Firewalls and Active Directory.
- Implemented software policies and new hardware standards.
- Created and implemented multiple Cisco Router/Switch IOS upgrade checklists used to provide training and guidance for new personnel.
- Configured and implemented EIGRP, OSPF, and BGP at 63 locations.
- Configured and standardized 109 + Bluecoat Proxy servers and 109+ Sidewinder Firewalls.

Infrastructure Technician

Delta Corporation - 2005 - 2009

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EDUCATION

- Bachelor Of Science In Information Technology - June 2012(University Of Phoenix-Ground Campus - Albuquerque, NM)

SKILLS

Cisco, Cisco Wireless, Routing, Switching, TCP/IP, Network Management.