

Infrastructure Technician

ROBERT SMITH

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Objective

Reliable, self-motivated, independent, and a team player; strong personal values and integrity; ability to work in a fast-paced environment.

Skills

Excellent Customer Service, Communication, Keyboard And Basic Software Knowledge, Knowledge On Printer And Fax Machine Usage.

Work Experience

Infrastructure Technician

ABC Corporation - March 2003 – January 2008

- Responsible for daily Help Desk duties.
- Basic System Administration Duties.
- Project lead for Laptop and Desktop Replacements.
- Trained Users on Kronos Workforce Time Keeper Application.
- Setup New Users Windows and Exchange Accounts.
- In Charge of Team Responsibilities and Help Desk Employees when Supervisor is Offsite.
- Programming and maintaining Cisco, Meraki, and Hp networking equipment on campus.

Infrastructure Technician

Delta Corporation - 1998 – 2003

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Education

Degree Plan in Information Systems Security - 2011(Grantham University)