

# ROBERT SMITH

## Infrastructure Technician

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Highly skilled and adaptable information systems analysis with 5 years of military expertise. Qualifications include a wide variety of expertise and knowledge of installing, maintaining, troubleshooting, training, and teaching with various tactical and non-tactical information systems. As a result, the organization and operations of various information systems have increased the proficiency in excess.

### 2003 - 2020

#### INFRASTRUCTURE TECHNICIAN - ABC CORPORATION

- Infrastructure Technician The deployment, dressing, termination, labeling (per TIA-606-B), and documentation of telecommunication infrastructure.
- TMGB bonding and grounding.
- Peripheral assets in industrial, commercial, governmental, clinical, and residential environments.
- Determination of needs and Installment of Cat5e, Cat6(e/a), Fiber Optic (single/multi-mode), Point to Point and Microwave communications, LAN, VPN, POS, VoIP, Video monitoring (PTZ and static).
- Testing and certification utilizing Fluke DTX-1200 and OTDRs -Generate horizontal link records and field documents -Heavy equipment certs and operation (Forklift, Scissor / Boom Lift) -Other certification Panduit PCI Training Enterprise Structured Cable Deployment Certification.
- Provided technical support and programming for GTE Wireless/Verizon Wireless Point of Sale system.
- Responsible for code maintenance/modifications, writing reports, QA, and trouble resolution.

### 1998 - 2003

#### INFRASTRUCTURE TECHNICIAN - DELTA CORPORATION

- Infrastructure Technician The deployment, dressing, termination, labeling (per TIA-606-B), and documentation of telecommunication infrastructure.
- TMGB bonding and grounding.
- Peripheral assets in industrial, commercial, governmental, clinical and residential environments.
- Determination of needs and Installment of Cat5e, Cat6(e/a), Fiber Optic (single/multi-mode), Point to Point and Microwave communications, LAN, VPN, POS, VoIP, Video monitoring (PTZ and static).
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Enterprise Structured Cable Deployment Certification.

- Provided technical support and programming for GTE Wireless/Verizon Wireless Point of Sale system.
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## **EDUCATION**

Passed there first frontend course. in Web Development / Computer Science - September 2015(Treehouse - Work at Home)

## **SKILLS**

Excellent Customer Service, Communication, Keyboard And Basic Software Knowledge, Knowledge On Printer And Fax Machine Usage.