

# ROBERT SMITH

## Infrastructure Technician

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### SUMMARY

Highly qualified Infrastructure Technician with experience in the industry. Enjoy creative problem solving and getting exposure on multiple projects, and would excel in the collaborative environment on which your company prides itself.

### CORE COMPETENCIES

Atssa Certified Flagger.

### PROFESSIONAL EXPERIENCE

#### Infrastructure Technician

**Mount Vernon Nazarene University - January 2015 – May 2018**

##### Key Deliverables:

- Provided remote computer hardware/software repairs and maintenance support for Yellow Books employees located throughout 8 states, and managed IT functions for 5 locations in 3 states.
- Supervised a micro anti-virus program, managed inventory for more than 50-site locations, and maintained/supported Server 2003 and Exchange 2003.
- Managed the Trend antivirus server protecting 25+ sites.
- Maintained the telephony and cabling infrastructure.
- Managed security build project for a \$MM facility.
- Provide technical support for on-campus computer system roll-out.
- Install switches for campus internet.

#### Infrastructure Technician

**Delta Corporation - 2013 – 2015**

##### Key Deliverables:

- Provided remote computer hardware/software repairs and maintenance support for Yellow Books employees located throughout 8 states, and managed IT functions for 5 locations in 3 states.
- Supervised micro anti-virus program, managed inventory for more than 50-site locations, and maintained/supported Server 2003 and Exchange 2003.
- Managed the Trend antivirus server protecting 25+ sites throughout Texas, Kansas, and Oklahoma.
- Maintained the telephony and cabling infrastructure.
- Managed security build project for a \$MM facility.
- Provide technical support for on-campus computer system roll-out, including.
- Install switches for campus internet.

### EDUCATION

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2259 Oak Street, Old Forge, New York, 13420

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BA in Business administration - 2003(Mount Vernon Nazarene University - Mount Vernon, OH)

