

# Robert Smith

## *Inpatient Case Manager*

### PERSONAL STATEMENT

Inpatient Case Manager Professional with impressive RN-based work history as Inpatient Care Manager, Agency RN, High Risk OB RN, Perinatal Clinician, Triage RN and Case Manager combined with solid track record in Information Technology as a Senior Quality Assurance Analyst, Web Administration, Technical Support and Customer Service.

### WORK EXPERIENCE

#### ***Inpatient Case Manager*** **ABC Corporation - March 2013 - 2020**

##### *Responsibilities:*

- Responsible for utilization review, care coordination, case management and discharge planning for one acute care unit and one critical care unit.
- Conducted initial medical necessity clinical screening.
- Determined if clinical information presented meets medical necessity criteria per InterQual guidelines.
- Contributed Interact with unit RNs and unit secretaries because not all patient notes have been charted; seek for Highlights real deal with each patients situation in order to meet guidelines for payment/reimbursement.
- Broad experienced in nursing generates emphasis for more detail but also allows for more empathy for staff, patients and families.
- Dealed directly with MDs, specialists and their staffs to obtain additional information as needed to establish that patients and their treatments qualify.
- Readily challenged insurance carriers if payment is denied or patient described as not meeting qualifications; identify pertinent issues and address them to gain payment.

#### ***Inpatient Case Manager*** **Delta Corporation - 2012 - 2013**

##### *Responsibilities:*

- Held responsibility for utilization review, care coordination, case management and discharge planning for assigned unit.
- Conducted initial medical necessity clinical screening.
- Determined if clinical information presented met medical necessity criteria per InterQual guidelines.
- Contribution Proactively interacted with unit RNs and unit secretaries to obtain all relevant patient information Highlights in order to meet guidelines for payment/reimbursement.
- Dealt directly with MDs, specialists and their staffs as needed to garner additional information to establish eligibility for patients care and treatments.
- Readily challenged insurance carriers if payment was denied or patient described as not meeting qualifications; identify pertinent issues and addressed them to gain payment.

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### **CONTACT DETAILS**

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### **SKILLS**

Microsoft Office, QA Analyst.

### **LANGUAGES**

English (Native)  
French (Professional)  
Spanish (Professional)

### **INTERESTS**

Climbing  
Snowboarding  
Cooking  
Reading

### **REFERENCES**

Reference - 1 (Company Name)  
Reference - 2 (Company Name)

- Performed concurrent review and discharge planning for assigned hospitals.

## **Education**

GED