

ROBERT SMITH

Business Installation Manager

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Developed many research and troubleshooting skills that are needed when diagnosing and repairing complex electrical systems and software based components, I have always had a strong passion for resolving problems when others are unable to identify the issue at hand.

EXPERIENCE

Business Installation Manager

ABC Corporation - NOVEMBER 2008 - NOVEMBER 2013

- Scheduling Sales Draw building diagrams and record dimensions.
- Take measurements and study floor sketches to calculate the area to be carpeted and the amount of material needed.
- Plan the layout of the carpet, allowing for expected traffic patterns and placing seams for best appearance and longest wear.
- Inspect the surface to be covered to determine its condition, and correct any imperfections that might show through carpet or cause carpet to wear unevenly.
- Confer with customers by telephone or in person to provide information about products or services, take or enter orders, cancel accounts, or obtain details of complaints.
- Check to ensure that appropriate changes were made to resolve customers problems.
- Determine charges for services requested, collect deposits or payments, or arrange for billing.

Installation Manager

ABC Corporation - 2003 - 2008

- Built and maintained all retail stores.
- Installation of all home and mobile electronics.
- Managed mobile installation department.
- Trained new employees.
- Maintained inventory and scheduling.
- Custom builds.
- Installation of all 12 volt electronics..

EDUCATION

- - 1975(Evergreen High School - Seattle, WA)

SKILLS

Management.