EVELYN WHITE

Installation Technician





PROFESSIONAL SUMMARY

Enthusiastic Installation Technician with two years of hands-on experience in installing and maintaining satellite and alarm systems. Committed to delivering exceptional customer service and effectively troubleshooting technical issues. Eager to contribute to a dynamic team and enhance operational efficiency while expanding my technical skills.

WORK EXPERIENCE

Installation Technician

Apr / 2024-Ongoing

Quantum Solutions LLC

₮ Phoenix, AZ

- 1. Conducted professional installations and servicing of satellite systems in residential settings, utilizing technical skills to ensure optimal performance.
- 2. Delivered outstanding customer service by addressing inquiries and resolving issues promptly.
- 3. Assessed job sites to determine the best installation locations for satellite dishes, consulting with clients on the installation process.
- 4. Troubleshot and resolved system issues, improving user experience.
- 5. Educated customers on system functionalities and additional services available.
- 6. Managed van inventory and maintained detailed documentation for installations.
- 7. Supported installation of loading dock equipment and performed related maintenance tasks.

Installation Technician Intern

m Apr / 2023-Apr / 2024

Silver Lake Enterprises

Seattle, WA

- 1. Installed and maintained Fire Alarm, CCTV, and Burglar Alarm systems, ensuring compliance with safety standards.
- 2. Participated in final job site inspections and documented all necessary closeout procedures.
- 3. Verified functionality and control of equipment through rigorous testing and created detailed checklists.
- 4. Reported installation discrepancies directly to the Project Manager for timely resolution.
- 5. Provided technical support to clients and subcontractors, enhancing project collaboration.
- 6. Engaged with clients and regulatory personnel to ensure adherence to safety regulations.

EDUCATION

Associate of Applied Science in Electronics

m Apr / 2022-Apr / 2023

Tech Valley College

Portland, OR

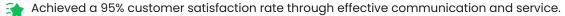
Focused on electronic systems and troubleshooting, providing a strong foundation for technical installations.

SKILLS

Technical Documentation System Integration Device Configuration Technical Support

7 Device Configuration 7 9

ACHIEVEMENTS



Reduced installation time by 20% through improved workflow processes.

🏠 Successfully trained new technicians on installation protocols and safety measures.