



AMELIA MOORE

Insurance Investigator

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📍 Los Angeles
🌐 www.qwikresume.com

PROFESSIONAL SUMMARY

Accomplished Insurance Investigator with 5 years of proven expertise in fraud detection and claims assessment. Skilled in conducting in-depth investigations, analyzing complex data, and collaborating with stakeholders to ensure compliance with industry regulations. Eager to leverage investigative insights to enhance operational integrity and drive successful outcomes for organizations.

WORK EXPERIENCE

Insurance Investigator

📅 Apr / 2022–Ongoing

Pineapple Enterprises

📍 Santa Monica, CA

1. Conducted comprehensive investigations into complex claims, identifying potential fraud cases.
2. Reviewed documentation and evidence to establish case objectives and meet client expectations.
3. Prepared detailed reports outlining findings, conclusions, and recommendations for claims resolution.
4. Maintained accurate records and timely updates on ongoing investigations.
5. Ensured compliance with legal and regulatory standards throughout the investigation process.
6. Collaborated with various stakeholders to gather necessary information for case analysis.
7. Executed surveillance and undercover operations as needed to gather evidence.

Insurance Investigator

📅 Apr / 2020–Apr / 2022

Crescent Moon Design

📍 Portland, OR

1. Investigated and analyzed fraudulent claims submitted by medical professionals and members.
2. Researched patient histories to build comprehensive profiles for insurance claims.
3. Communicated with over 250 medical facilities weekly to gather data and verify claims.
4. Collaborated with adjusters and legal teams to support tort and workers' compensation claims.
5. Conducted surveillance for bodily injury, fraud, and product liability investigations.
6. Assisted in vehicle accident and work injury investigations for insurance companies.

EDUCATION

Bachelor of Science in Criminal Justice

📅 Apr / 2018–Apr / 2020

University of Florida

📍 Phoenix, AZ

Focused on criminal investigations and law enforcement principles.

SKILLS

Fraud Investigations



Risk Assessment



Claim Assessment



Financial Analysis



Decision Making



Networking Skills



INTERESTS

🤿 Scuba Diving

🎮 E-sports

📖 Reading Fiction

🧩 Puzzle Solving

STRENGTHS

📋 Stewardship

👥 Teamwork

🔗 Tenacity

🔭 Vision

LANGUAGES



English



Russian



Arabic

ACHIEVEMENTS

★ Successfully identified and resolved 150+ fraudulent claims, saving the organization over \$500,000.

★ Developed and implemented a streamlined investigation process, reducing case resolution time by 30%.