

# MIA TAYLOR

## Management Interface Analyst

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### PROFESSIONAL SUMMARY

Results-oriented Management Interface Analyst with a decade of experience in optimizing healthcare integration solutions. Expert in analyzing complex data flows, ensuring compliance with regulatory standards, and enhancing system interoperability. Proven track record in leading cross-functional teams to deliver innovative projects that improve patient care and operational efficiency.

### WORK EXPERIENCE

#### Management Interface Analyst

Pineapple Enterprises

📅 Apr / 2019-Ongoing

📍 Santa Monica, CA

1. Designed and developed multiple HL7 conversion interfaces to improve data interoperability across healthcare systems.
2. Provided 24/7 on-call support to troubleshoot and resolve critical integration issues in real-time.
3. Managed data courier processes for Bridges tables and work queue modifications.
4. Maintained regular communication with stakeholders, ensuring transparency throughout project lifecycles.
5. Set clear expectations and timelines for project deliverables and status updates.
6. Created and maintained detailed documentation for all interface projects.
7. Supported existing HL7 Interfaces by providing timely updates and enhancements.

#### Interface Analyst

Lakeside Apparel Co

📅 Apr / 2015-Apr / 2019

📍 Chicago, IL

1. Oversaw multiple implementation projects, ensuring timely delivery and adherence to specifications.
2. Facilitated the exchange of inbound and outbound HL7 messages between client systems and interfaces.
3. Customized Sybase databases to meet specific client requirements and improve data management.
4. Contributed to achieving Stage 6 HIMSS and Stage 1 Meaningful Use certifications for the healthcare network.
5. Implemented and configured HL7 Pharmacy Interfaces, providing after-hours support for pharmacy operations.
6. Conducted detailed analysis of vendor systems to assess HL7 interfacing needs and requirements.

### EDUCATION

#### Bachelor of Science in Information Technology

University of California

📅 Apr / 2012-Apr / 2015

📍 Phoenix, AZ

Focused on healthcare information systems and data integration technologies.

### SKILLS

Api Development

System Integration Support

Data Mapping

Business Process Modeling

### ACHIEVEMENTS

- ★ Led the successful implementation of 10+ HL7 interfaces, improving data exchange efficiency by 30%.
- ★ Reduced system downtime by 25% through proactive monitoring and troubleshooting of integration issues.
- ★ Developed comprehensive documentation for interface specifications, enhancing team onboarding and project clarity.