

# **EMMA JOHNSON**

Interim District Manager

(123) 456 7899

Los Angeles

www.qwikresume.com

### PROFESSIONAL SUMMARY

Results-oriented Interim District Manager with 5 years of experience leading diverse teams to exceed operational goals. Skilled in developing and implementing strategic initiatives that drive profitability and enhance customer satisfaction. Passionate about fostering a culture of excellence and continuous improvement across multiple locations.



### WORK EXPERIENCE

#### Interim District Manager

Apr/2021-Ongoing

#### Blue Sky Innovations

Thicago, IL

- 1. Supported 15 stores in the North Indiana Market as the acting District Manager, driving operational improvements.
- 2. Achieved a 25% increase in customer adoption rates in the second half of the year.
- 3. Increased district sales by 15% while achieving a customer satisfaction score of 92%.
- 4. Ensured stores met staffing needs, successfully recruiting top talent.
- 5. Developed employee training programs to enhance skills and performance.
- 6. Responded to inquiries from internal and external sources to provide timely information and direction.
- 7. Implemented process optimizations that enhanced operational efficiency across the district.

#### Interim District Manager

m Apr/2020-Apr/2021

#### Lakeside Apparel Co

Thicago, IL

- 1. Oversaw compliance with operational protocols in food service across 33 schools, ensuring quality standards.
- 2. Managed two Area Directors and 100+ staff, enhancing team dynamics and performance.
- 3. Communicated effectively with nine representatives in the Newark District, ensuring alignment with corporate goals.
- 4. Executed the opening of a new outlet, managing all aspects of construction and launch.
- 5. Conducted annual performance reviews for all staff, fostering a culture of accountability.

## **EDUCATION**

#### Bachelor of Business Administration

University of Indiana

**耳** Denver, CO

Focused on management principles and operational strategies.

### SKILLS

Multi-Unit Operations Management





**STRENGTHS** 



## **LANGUAGES**



## **ACHIEVEMENTS**

Implemented training programs that improved staff performance and reduced turnover by 20%.

Streamlined operational processes leading to a 30% reduction in costs across 15 stores.

Successfully led a district-wide initiative that improved inventory management, reducing shrinkage by 10%.