

# ETHAN MARTINEZ

## Freelance Intermodal Dispatcher

✉ support@qwikresume.com ☎ (123) 456 7899 📍 Los Angeles 🌐 www.qwikresume.com

### PROFESSIONAL SUMMARY

Dedicated Intermodal Dispatcher with 5 years of proven experience in optimizing freight movement and ensuring timely deliveries. Expertise in coordinating intermodal logistics, managing customer relationships, and enhancing operational workflows. Committed to leveraging analytical skills and technology to drive efficiency and exceed service expectations.

### WORK EXPERIENCE

#### Freelance Intermodal Dispatcher

Pineapple Enterprises

📅 Feb / 2022-Ongoing

📍 Santa Monica, CA

1. Developed and implemented cost-effective logistics strategies that increased profitability.
2. Forecasted workload and staffing needs to optimize resource allocation.
3. Oversaw the recruitment, training, and performance management of dispatch staff.
4. Ensured compliance with safety and maintenance standards for all dispatched equipment.
5. Delivered exceptional customer service by proactively addressing transportation needs.
6. Managed container dispatch operations between major intermodal terminals and ports.
7. Coordinated daily dispatch for over 100 owner-operators, prioritizing efficiency.

#### Intermodal Dispatcher

Crescent Moon Design

📅 Feb / 2020-Feb / 2022

📍 Portland, OR

1. Implemented innovative action plans to manage costs and achieve operational goals.
2. Forecasted staffing and workload requirements to enhance productivity.
3. Directed hiring and training processes to build a skilled logistics team.
4. Maintained high standards for equipment management and safety compliance.
5. Actively engaged with clients to exceed their transportation expectations.
6. Oversaw dispatch operations between key intermodal terminals and port facilities.

### EDUCATION

#### Bachelor of Science in Logistics Management

University of Denver

📅 Feb / 2018-Feb / 2020

📍 Phoenix, AZ

Focused on supply chain optimization and intermodal transportation strategies.

### SKILLS

Route Planning

Forecasting

Budget Management

Training And Development

### ACHIEVEMENTS

- ★ Successfully reduced transportation costs by 15% through strategic route planning.
- ★ Improved on-time delivery rate to 98% by implementing efficient scheduling practices.
- ★ Enhanced customer satisfaction scores by 20% by streamlining communication processes.