NOAH WILLIAMS

International Logistics Specialist

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PROFESSIONAL SUMMARY

Proficient International Logistics Specialist with 7 years of experience in managing global supply chain operations. Expert in optimizing shipping processes, ensuring compliance with international regulations, and reducing logistics costs. Strong ability to collaborate with international partners and enhance service delivery through strategic planning and effective communication.

WORK EXPERIENCE

International Logistics Specialist

Apr / 2020-Ongoing

Pineapple Enterprises

F Santa Monica, CA

- 1. Served as the primary liaison for international logistics, overseeing procurement, shipping, and delivery processes.
- 2. Coordinated freight movements with global suppliers, ensuring compliance with international trade regulations.
- 3. Monitored shipment progress, providing real-time updates to clients and stakeholders.
- 4. Maintained detailed records of logistics operations, including freight charges and delivery timelines.
- Utilized advanced Excel and logistics software to analyze data and improve logistics efficiency.
- 6. Implemented process improvements that enhanced service delivery and reduced operational costs.
- 7. Collaborated with cross-functional teams to ensure seamless logistics operations and customer satisfaction.

International Logistics Specialist

m Apr / 2018-Apr / 2020

Cactus Creek Solutions

♣ Phoenix, AZ

- 1. Managed cold-chain pharmaceutical shipments to Eastern Europe and the Middle East, ensuring compliance with regulatory standards.
- 2. Delivered exceptional customer service to international clients, enhancing company reputation.
- 3. Utilized SAP for order management, inventory control, and invoicing processes.
- 4. Reviewed shipping documents for accuracy, ensuring compliance with international shipping regulations.
- 5. Scheduled shipments according to payment terms, optimizing cash flow and operational efficiency.
- 6. Conducted post-shipment audits to verify documentation and resolve discrepancies.

EDUCATION

Bachelor of Science in Logistics Management

m Apr / 2016-Apr / 2018

University of Southern California

₮ Phoenix, AZ

Focused on supply chain optimization and international logistics strategies.

SKILLS

Analytical Thinking

Client Relationship Management

Critical Thinking

Data Analysis Tools

ACHIEVEMENTS

Achieved a 15% reduction in logistics costs by optimizing supplier agreements and freight choices.

Streamlined customs clearance processes, reducing average clearance time by 20%.

Improved shipment tracking accuracy, resulting in a 25% increase in customer satisfaction ratings.