



CHARLOTTE HARRIS

IT Consultant

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📍 Los Angeles
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PROFESSIONAL SUMMARY

Accomplished IT Consultant with a decade of expertise in delivering innovative technology solutions that align with business objectives. Proficient in systems analysis, project management, and stakeholder engagement to enhance operational efficiency. Demonstrated success in implementing IT strategies that drive transformation and improve user experiences across diverse sectors.

WORK EXPERIENCE

IT Consultant

Seaside Innovations

📅 Apr / 2018-Ongoing

📍 Santa Monica, CA

1. Delivered comprehensive systems support for clients in transportation and transit sectors, enhancing operational capabilities.
2. Configured and managed compute and storage nodes, ensuring optimal performance and reliability.
3. Administered virtualization technologies, including VMware and Hyper-V, for efficient resource management.
4. Oversaw middleware application installations, ensuring seamless integration with existing systems.
5. Provided expert support for Intelligent Transportation System software, improving user engagement through targeted training.
6. Managed AWS infrastructure, streamlining deployment processes and enhancing system scalability.
7. Implemented VM replication and backup strategies, ensuring data integrity and disaster recovery readiness.

Systems IT Consultant

Lakeside Apparel Co

📅 Apr / 2015-Apr / 2018

📍 Chicago, IL

1. Collaborated with stakeholders to strategically allocate IT resources across multiple projects.
2. Conducted thorough analysis of IT development requests, crafting technology plans that align with business goals.
3. Developed ETL scripts and reporting tools to enhance data accessibility and usability for stakeholders.
4. Executed quality assurance protocols on data extracts, ensuring alignment with project requirements.
5. Provided analytical support for IT management, contributing to the design and integration of IT initiatives.
6. Evaluated project proposals for new developments and system enhancements, recommending actionable solutions.

EDUCATION

Bachelor of Science in Information Technology

University of Technology

📅 Apr / 2012 - Apr / 2015

📍 Denver, CO

Focused on systems analysis, software development, and IT project management.

SKILLS

Web Application Development



User Interface Design



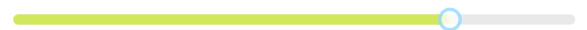
Service-oriented Architecture



Visual Basic Programming



Database Management Systems



Integrated Development Environment



INTERESTS

- 🎧 Podcasts
- 🗣️ Language Learning
- 🎵 Dancing
- 🚴 Cycling

STRENGTHS

- 🔧 Intuition
- 👥 Leadership
- 🎧 Listening
- 👤 Mentorship

LANGUAGES



ACHIEVEMENTS

- 🌟 Spearheaded a cloud migration project that reduced operational costs by 30%.
- 🌟 Developed and implemented a data analytics solution that improved decision-making speed by 25%.