Robert Smith

IT Field Engineer

CONTACT DETAILS

1737 Marshville Road,
Alabama
(123)-456-7899
info@qwikresume.com
www.qwikresume.com

PERSONAL STATEMENT

Dedicated and focused IT professional with 4 years of experience determined to provide quality service and solutions in the IT industry. A focused desire for standardization, streamlining processes and improving overall productivity and quality.

WORK EXPERIENCE

IT Field Engineer

Global Business Solutions - May 2013 – 2021

Responsibilities:

- Responsible for configuring, upgrading, and maintaining clients server and network environment consisting of VMWare, Windows, Cisco, and WatchGuard firewall technologies.
- Planned and implemented backup solutions (Buffalo, Symantec System Recovery) Performing Windows server administrator tasks consisting of server installs, Exchange user management, and file server migrations.
- Installed and maintained wireless and VPN solutions (Aerohive and WatchGuard) to meet client needs.
- Responsible for hardware, security, and software upgrades for workstations.
- Troubleshoot and diagnosed problems with VDI environments (Citrix and Terminal Server).
- Created scripts to distribute daily updated files to all user workstations based on department.
- Collaborated with department leaders to assess infrastructure needs.

IT Field Engineer

Delta Corporation - 2012 – 2013

Responsibilities:

- Performed on-site installations of Scholastic products Performed troubleshooting of Scholastic products for existing clients (phone and site visits), .
- Performed as a member of the Technical Support Team, providing feedback, gathering information, and disseminating information using a team approach .
- Designed and installed network systems, internet cameras, and Wi-Fi networks Serviced and sold computers, printers, and plotters Proficient in data .
- Computer and printer sales and service Skills Windows servers in every version Proficient in Quickbooks Pro, Microsoft Office, and Virus & Malware .
- Primarily responsible for the imaging, migration, and deployment of Windows 7 OS Configured and maintained network (i.e. patching cables, setting up static DNS etc.) Installed and setup network printers, scanners Configured Outlook 2010 via Google mail, and transferred .
- NetFixIt Solutions, LLC Traveled to Target locations and created Windows

SKILLS

Planning Skills,
Diagnosis.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference – 1 (Company Name)
Reference – 2 (Company Name)

© This **Free Resume Template** is the copyright of Qwikresume.com. **Usage Guidelines**

7 build image SCCM/thumb drive Migrated Windows 7 onto XP workstations.

- Assisted in developing an effective method for maintaining and cataloging IT assets.

Education

Bachelor Of Science

© This **Free Resume Template** is the copyright of Qwikresume.com. **Usage Guidelines**