

# IT Management Consultant

## ROBERT SMITH

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### Objective

IT Management Consultant with 3+ years of experience in Providing analytical support for development including design, integration, and testing. Working with internal contacts from other KDE offices, vendors,s and school districts in the planning of information technology resource utilization.

### Skills

Business Analysis, Project Management, Product Management, Program Management, HP Quality Center, JIRA.

### Work Experience

#### IT Management Consultant

**ABC Corporation** - September 2012 - October 2014

- Mapped requirements to architectural and solution designs.
- Supported Testing team with creation of test team and test scripts.
- Worked with the business leadership teams in order to provide recommendations and solutions to enable growth of the business via projects.
- Performed design, requirement and code reviews in collaboration with designers and architects.
- Enterprise Architect & Business Analyst - Cisco Worked with Cisco Clients - Shaw / COX to implement software and hardware services.
- Created of wireframes for new products Creation of Requirement documents used by IT team for implementation Travelling and working with senior leadership team to implement new products per project Customers directives.
- Managed a small team of consultants that helped a major US NAVY command blend two organizations with significantly different missions into a single IT operation.

#### IT Management Consultant

**Delta Corporation** - 2008 - 2012

- Major Contributions Developed and delivered an organizational change management class that helped close a \$750K deal.
- Facilitated organizational change simulations for multiple customers.
- Co-wrote and obtained certification for ITIL Version 3 Foundation class in 80% of time allotted for its development.
- Collaborated to develop the CMDB/Atrium training class ensuring that the Configuration Management process was properly accounted for in the training.
- Consulted in business process analysis and contribution to the management of the enterprise life cycle of government agencies Developed and promoting .
- Managed sensitive documents and PII for ePACS door group coding Provided logistical support for remote ePACS project management meetings.
- Providing Program Management Organization (PMO) and strategic planning and balanced scorecard development expertise for the U.S.

## Education

BS