

ROBERT SMITH

IT Management Consultant

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

SUMMARY

Over 20 years of leadership and project management experience in IT, Fortune 100 companies, federal and state government, and the military. Specialties include high-tech project management, creating knowledge emergence environments, and building collaborative customer relationships. Extensive experience in managing multi-platform, multi-vendor, and web application development, deployments, and support emphasizing design for quality, flexibility, low maintenance, and sustainability.

CORE COMPETENCIES

Visual Studio; TFS; SQL Server; SharePoint; .NET Framework; VB.NET; C#; ASP.NET; ERwin Data Modeler; Cloud Computing; Salesforce; Sitecore CMS; Lotus Notes; MS Dynamics.

PROFESSIONAL EXPERIENCE

IT Management Consultant

ABC Corporation - July 2007 – December 2020

Key Deliverables:

- Managed \$5M software implementation of new, real-time healthcare software at all Texas State Hospitals per DIRs Texas Project Delivery Framework processes with QAT reporting.
- Effectively collaborated with the hospitals administrators and clinicians to determine specialized requirements.
- Conducted pilot implementations to evaluate the effectiveness of the recommended solution.
- Managed budget and spend plans; developed and modified SOWs and contract changes.
- Coordinated tasking across multiple departments, agencies and vendors This project required exceptional communication and coordination skills.
- Developed a state-wide implementation plan, coordinating across numerous agencies/vendors.
- Closed management of client expectations through frequent communication and meetings.

IT Management Consultant

Delta Corporation - 2006 – 2007

Key Deliverables:

- Major Contributions Developed and delivered an organizational change management class that helped close a \$750K deal.
- Facilitated organizational change simulations for multiple customers.

ROBERT SMITH

IT Management Consultant

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

- Co-wrote and obtained certification for ITIL Version 3 Foundation class in 80% of time allotted for its development.
- Collaborated to develop the CMDB/Atrium training class ensuring that the Configuration Management process was properly accounted for in the training.
- Consulted in business process analysis and contribution to the management of the enterprise life cycle of government agencies Developed and promoting .
- Managed sensitive documents and PII for ePACS door group coding Provided logistical support for remote ePACS project management meetings.
- Providing Program Management Organization (PMO) and strategic planning and balanced scorecard development expertise for the U.S.

EDUCATION

Diploma

