

EMMA JOHNSON

Lead IT Specialist

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PROFESSIONAL SUMMARY

Goal oriented IT Specialist with over 12 years of experience implementing IT products and procedures to ensure compliance with company policies. Focused and driven, with an earnest determination to troubleshoot complex problems thoroughly and efficiently; Flexible team player with excellent interpersonal and communication skills; Committed work ethic with key focus on the mastering and incorporation of current and economically feasible innovations in technology and in computer science field.

WORK EXPERIENCE

Lead IT Specialist

📅 May / 2019-Ongoing

Blue Sky Innovations

📍 Chicago, IL

1. Assign to the information technology system security department as it specialist that investigate cyber incidents, event detection, network security monitoring, intrusion investigations, and cyber defense mitigation strategies.
2. Stay up to date by analyzing new cyber threats and vulnerabilities, disseminate warning information, and coordinate incident response activities.
3. Provide technical expertise in one or more of it areas of security infrastructure architecture and implementation.
4. Oversee the design and development of cyber exercises, training materials, and training requirements.
5. Provide technical expertise and consultation in the implementation and administration of user access to computer facilities, as well as access controls to computer data files, system software, and application programs.
6. Leads major it projects to develop software to automate security procedures and/or provide security reports and guidance to other it specialists on monitoring audit logs and access to operating systems, computing platforms, application systems, network links, and telecommunication links.
7. Provide technical expertise and consultation for audit reviews, security and risk assessments, security test and evaluations, and other accreditation activities in order to insurance agency systems are fully accredited and comply with all applicable security standards.

IT Specialist

📅 May / 2015-May / 2019

Cactus Creek Solutions

📍 Phoenix, AZ

1. Creates and executes project work plans and revises as appropriate to meet changing needs and requirements.
2. Prepares and presents reports, and represents the organization in interactions with other organizations.
3. Provides technical leadership, and evaluate and recommends the adoption of new or enhanced approaches to system security.

EDUCATION

Bachelor of Science in Information Technology

📅 May / 2012-May / 2015

University of Technology

📍 Chicago, IL

Focused on network security, system administration, and database management.

SKILLS

MSSQL Server Administration

T-SQL

PHP

CSS

ACHIEVEMENTS

- 🌟 Implemented a security framework that reduced vulnerabilities by 40%.
- 🌟 Led a project that streamlined IT operations, resulting in a 30% increase in efficiency.