



JAMES CLARK

IT Systems Analyst

✉ support@qwikresume.com

☎ (123) 456 7899

📍 Los Angeles

🌐 www.qwikresume.com

💡 SKILLS

Web Development



ASP.NET Development



Content Management Systems



SQL Database Management



System Integration



🎯 INTERESTS

🔧 DIY Projects ✂️ Crafting

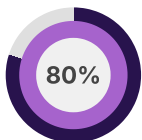
🕒 Meditation 🏛️ History

👊 STRENGTHS

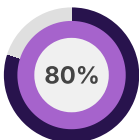
🌿 Humility 💡 Innovation

👁️ Insightfulness ✅ Integrity

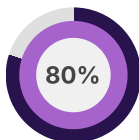
🗣️ LANGUAGES



English



Hindi



Spanish

🌟 ACHIEVEMENTS

🌟 Streamlined system processes, reducing operational costs by 20%.

🌟 Led a project that improved system response time by 30%, enhancing user satisfaction.

👤 PROFESSIONAL SUMMARY

Results-driven IT Systems Analyst with 7 years of experience in analyzing and optimizing systems. Proven ability to enhance operational efficiency and deliver innovative solutions that align with business objectives.

💻 WORK EXPERIENCE

IT Systems Analyst III

WidgetWorks Inc.

📅 Dec / 2020-Ongoing

📍 Denver, CO

1. Developed over 200 test case scenarios using Microsoft Test Manager, enhancing automation efficiency.
2. Integrated Agile Scrum practices, performing smoke and regression testing for production releases.
3. Facilitated planning meetings to prioritize project tasks and allocate resources effectively.
4. Managed code deployments for internal applications, ensuring smooth transitions to production.
5. Created comprehensive test matrices to validate system specifications and requirements.
6. Collaborated with business owners to gather requirements for current and future projects.
7. Executed automation scripts across multiple environments, improving testing accuracy.

Quality Analyst

Cactus Creek Solutions

📅 Dec / 2017-Dec / 2020

📍 Phoenix, AZ

1. Provided QA support for the eMarketplace team, managing incidents and triaging bugs effectively.
2. Designed and built reusable test cases for core functionalities, enhancing testing efficiency.
3. Conducted UAT and verification scripts, ensuring system reliability and performance.
4. Managed over 100 bugs using incident ticketing systems, improving resolution times.
5. Utilized troubleshooting techniques to assess bug severity and prioritize fixes.

🎓 EDUCATION

Bachelor of Science in Information Technology

University of California

📅 Dec / 2014 - Dec / 2017

📍 Phoenix, AZ

Focused on systems analysis, software development, and database management.