WILLIAM PEREZ
IT Systems Engineer

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📍 Los Angeles
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👤 PROFESSIONAL SUMMARY

IT Systems Engineer with 2 years of experience in system administration and infrastructure management. Proficient in optimizing performance through effective troubleshooting and implementation of security measures. Seeking to apply my technical skills and innovative problem-solving abilities to drive efficiency and enhance system reliability in a collaborative environment.

🖥 WORK EXPERIENCE

IT Systems Engineer
Pineapple Enterprises

📅 Apr / 2024-Ongoing
📍 Santa Monica, CA

1. Administered McAfee EPO VirusScan Enterprise 8.8, enhancing endpoint security.
2. Managed Checkpoint Endpoint security for network users, improving threat response.
3. Utilized Solarwinds and Wireshark for troubleshooting security logs and audits.
4. Executed backups for physical and virtual servers using Symantec OpsCenter, generating detailed reports.
5. Configured and maintained Windows Servers, VMware vSphere, and Active Directory for optimal performance.
6. Oversaw Microsoft Exchange administration, ensuring seamless support and disaster recovery.
7. Collaborated with cross-functional teams to troubleshoot and resolve network issues effectively.

IT Systems Engineer
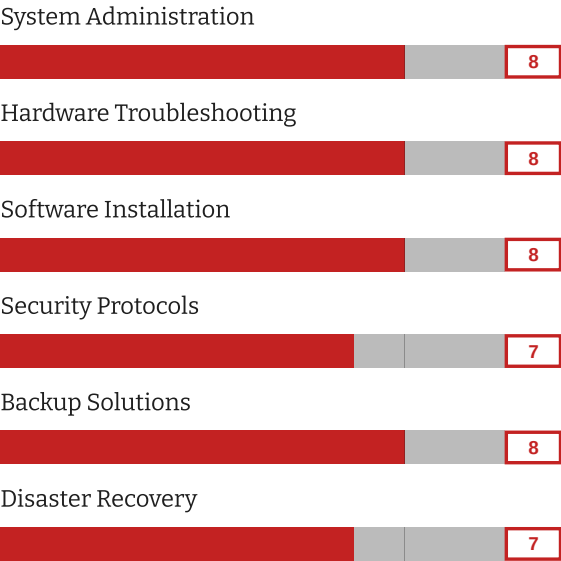**Summit Peak Industries**

📅 Apr / 2023-Apr / 2024
📍 Denver, CO

1. Managed Windows 2000 Server and Active Directory for network security and user management.
2. Analyzed and implemented new hardware solutions to enhance network performance.
3. Developed training solutions and documentation for IT staff and end-users.
4. Coordinated projects involving credit reporting and banking systems, focusing on quality assurance.
5. Implemented Microsoft SharePoint for internal collaboration, increasing departmental usage.
6. Scaled SharePoint CMS for wider company access, boosting engagement by 50%.

🎓 EDUCATION

Bachelor of Science in Information Technology
Tech University

📅 Apr / 2022 - Apr / 2023
📍 Phoenix, AZ

Focused on systems engineering, network security, and IT infrastructure.

💡 SKILLS

System Administration — 8

Hardware Troubleshooting — 8

Software Installation — 8

Security Protocols — 7

Backup Solutions — 8

Disaster Recovery — 7
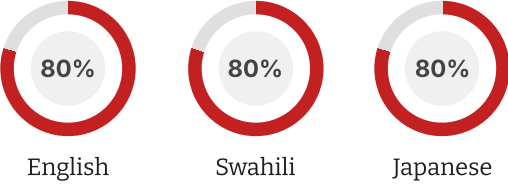
✈ INTERESTS

🎤 Podcasts   🌐 Language Learning

🎵 Dancing   🚴 Cycling

✊ STRENGTHS

🖊 Intuition   👥 Leadership   🎧 Listening

👤 Mentorship

🔤 LANGUAGES

80% English   **80%** Swahili   **80%** Japanese

⭐ ACHIEVEMENTS

⭐ Successfully implemented a new backup solution, reducing data recovery time by 30%.

⭐ Enhanced network security protocols, resulting in a 40% decrease in security incidents.