



SOPHIA BROWN

Senior IT Systems Engineer

✉ support@qwikresume.com

☎ (123) 456 7899

📍 Los Angeles

🌐 www.qwikresume.com

SKILLS

Configuration Management



Systems Architecture



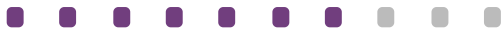
Incident Response



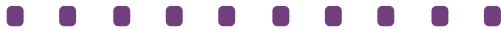
Application Deployment



Containerization



Windows Server



INTERESTS

📖 Birdwatching 🧳 Traveling

🏠 Sports Coaching 🧶 Knitting

STRENGTHS

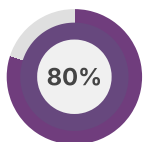
🔧 Pragmatism

🍃 Sensitivity

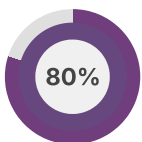
💖 Sincerity

⚓ Stability

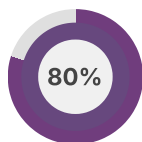
LANGUAGES



English



Swahili



Dutch

ACHIEVEMENTS

★ Successfully migrated legacy systems to a cloud-based infrastructure, resulting in a 30% reduction in operational costs.

★ Implemented a network security strategy that decreased security incidents by 40% over two years.

PROFESSIONAL SUMMARY

Accomplished Senior IT Systems Engineer with a decade of experience in designing, implementing, and optimizing robust IT infrastructures. Expert in cloud technologies, security protocols, and system performance enhancements. Proven ability to lead cross-functional teams and deliver innovative solutions that drive operational excellence and support strategic objectives.

WORK EXPERIENCE

Senior IT Systems Engineer

📅 Apr / 2018-Ongoing

Blue Sky Innovations

📍 Chicago, IL

1. Developed and implemented comprehensive security policies to ensure compliance with industry regulations.
2. Maintained high availability of IT systems, reducing downtime through proactive monitoring and maintenance.
3. Engineered a seamless transition to a new data center, optimizing network performance and capacity.
4. Configured and managed Cisco networking equipment, enhancing security and operational efficiency.
5. Established and enforced ACLs and network security protocols to protect sensitive data.
6. Achieved HIPAA compliance through rigorous security assessments and protocol implementation.
7. Provided ongoing support for critical healthcare information systems, ensuring data integrity and security.

IT Systems Engineer

📅 Apr / 2015-Apr / 2018

Cactus Creek Solutions

📍 Phoenix, AZ

1. Managed a 400-node Windows 2000/Novell network, ensuring optimal performance and reliability.
2. Oversaw LAN operations, Help Desk Support, and communication equipment.
3. Conducted regular system design reviews and performance assessments to identify areas for improvement.
4. Ensured 100% system availability by quickly resolving outages and technical issues.
5. Delivered IT support services to personnel, enhancing productivity and operational efficiency.
6. Performed compliance assessments for systems to ensure adherence to Y2K standards.

EDUCATION

Bachelor of Science in Information Technology

📅 Apr / 2012 - Apr / 2015

Tech University

📍 Denver, CO

Focused on systems engineering, network design, and information security.