

ROBERT SMITH

Sr. IT Systems Manager

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

SUMMARY

IT professional with 13+ years' experience in systems and network administration focusing on Microsoft Windows servers operating systems. Setup several multi-node vSphere host servers to support a HA & FT.

CORE COMPETENCIES

Desktop Productivity Products: MS Word, PowerPoint,.

PROFESSIONAL EXPERIENCE

Sr. IT Systems Manager

ABC Corporation - February 2003 – July 2006

Key Deliverables:

- Hands-on and management role with regards to all aspects of network infrastructure and enterprise-level implementations for 300, 25 servers and 3 remote sites.
- Managed Data Center operations with 2 administrators in this area.
- Planned and organized upgrade of legacy HP-UX environment from PA RISC architecture to HP Integrity servers using Itanium II technology.
- Citrix implementation for the deployment of the companys core application to remote sites and access to systems for home users.
- VPN setup for remote/home users and site-site IPSEC VPN tunnel for vendor access to the companys systems.
- Remote Site implementation of redundant paths for access to the Internet and Corporate Data Center using Frame Relay and low-cost Optimum Online utilizing VPN technologies.
- Migration of Xerox XES printing to HP PCL printers using American Printware software.

IT Systems Manager

Delta Corporation - 1998 – 2003

Key Deliverables:

- Maintained and managed all aspects of a 45-user office network with 4 remote locations, 12 sales reps with remote needs, and 29 convenience stores.
- Conducted comprehensive inventory audits and handled the procurement of IT consumables or repair parts.
- Administered the Toshiba CTX-670 digital telephone systems.
- Administered a heterogeneous server environment, consisting of an SBS2003 server, 5 servers 2003 application servers, and one NT server; resolved.
- Manage, train and coach IT staff Evaluates and strategize solutions with Helpdesk to meet Company SLAs.
- Lead and monitor enterprise initiatives such as upgrading complete network infrastructure at companys headquarters and remote offices Collaborate .
- This is Dummy Description data, Replace with job description relevant to your current role.

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EDUCATION

- BS in Interdisciplinary Studies - (Molloy College)