

ROBERT SMITH

IT Technician I

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IT Tech with 5 plus years of experience in the Hospitality domain is seeking an IT position where superb technical skills can help increase the productivity.

APRIL 2014 - PRESENT

IT TECHNICIAN I - CARETEL INNS OF LAKE LAND

- Setting up new network infrastructure (mounting switches, access points, cat6 cabling from point to point).
- Troubleshooting any network issues from physical connections, computer settings, and cisco switches and access points.
- Responsible for maintaining and installing new cameras and Geovision DVR camera servers.
- Setting up remote capabilities for Geovision Camera servers via port forwarding through Sonicwall router.
- Adding new users to domain via active directory on Windows server 2012 R2.
- Answering the user inquiries regarding computer software or hardware operation to resolve problems.
- Supervising the 5 to 15 technical support people in migration of 5 to 50 pcs migration. Along with track serial numbers of old and new PCs, work with company technical support on any issues, checking on all PCs for completion, clean up of space, and release support.

NOVEMBER 2013 - MARCH 2014

NETWORK SYSTEM ADMINISTRATOR - EXPRESS EMPLOYMENT PROFESSIONALS

- Ensured the stability, integrity and performance of company network infrastructure.
- Maintained all networking hardware including firewalls, routers, switches, wireless routers, and cabling.
- Maintained and improved the performance monitoring, configuration management, syslog, access control and alerting applications.
- Identified and resolved the network performance issues.
- Installed, configured and troubleshot network hardware and equipment. Implemented the enhancements, modifications, or replacement of network infrastructure components.
- Ensured network connectivity of all workstations, phones, servers, and other infrastructure components.
- This is Dummy Description data, Replace with job description relevant to your current role. In case if you dont need it you can delete it.

EDUCATION

Bachelor Of Science in Management information Systems - May 2010(Aquinas College - Grand Rapids, MI)

SKILLS

XP, Vista, Windows 7, Windows 8, Windows Server [] R2. Software Applications: Microsoft Office (Word, Excel, Power Point, Access, Project), Citrix, Geovision DVR
Networking: TCP/IP, LAN, DHCP, Active Directory, Cisco 500 Series Switches/access Points, SonicWALL.