

MASON WILSON

Senior Jewelry Specialist

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PROFESSIONAL SUMMARY

Dynamic Jewelry Specialist with 7 years of comprehensive experience in enhancing customer satisfaction through tailored services and in-depth product knowledge. Proven expertise in inventory management and achieving sales targets while nurturing strong client relationships. Committed to maintaining product integrity and eager to drive business success within a forward-thinking team.

WORK EXPERIENCE

Senior Jewelry Specialist

Seaside Innovations

📅 Apr / 2020-Ongoing

📍 Santa Monica, CA

1. Provided expert advice on jewelry selection to enhance customer experiences.
2. Managed inventory records, ensuring accuracy and timely replenishment of stock.
3. Engaged customers to determine their needs and recommend appropriate products.
4. Resolved customer inquiries and complaints with professionalism and care.
5. Maintained visually appealing displays to attract and engage customers.
6. Provided expert advice on jewelry selection and care to enhance customer satisfaction.
7. Conducted regular inventory checks to ensure product availability and quality.

Jewelry Specialist

Silver Lake Enterprises

📅 Apr / 2018-Apr / 2020

📍 Seattle, WA

1. Designed and crafted unique jewelry pieces for individual clients and events.
2. Provided exceptional customer service, fostering long-term relationships with clients.
3. Trained new employees on customer service standards and product knowledge.
4. Managed cash register operations, including opening and closing procedures.
5. Executed inventory checks and pricing adjustments to ensure accuracy.
6. Participated in community craft shows to promote jewelry designs and engage with potential customers.

EDUCATION

Bachelor of Fine Arts in Jewelry Design

Rhode Island School of Design

📅 Apr / 2016-Apr / 2018

📍 Phoenix, AZ

Focused on advanced techniques in jewelry making and design principles.

SKILLS

Adaptability To Trends



Financial Analysis



Cash Handling Procedures



Appraisal Skills



ACHIEVEMENTS

- 🌟 Increased overall sales by 25% through enhanced customer engagement strategies.
- 🌟 Successfully managed inventory turnover, reducing excess stock by 40%.
- 🌟 Developed and implemented product training sessions, improving team knowledge and sales performance.