

# ROBERT SMITH

## Junior Data Analyst

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Over 2 years of experience in database operations Advanced understanding of MySQL query composition and database manipulation. Proficient in database administration. Experience with NetSuite: a cloud-based business software service platform to manage accounting, customer relations, and inventory. Extensive knowledge of CDMA and GSM wireless networks in both an administrative and technical capacity.

## EXPERIENCE

### Junior Data Analyst

#### ABC Corporation - AUGUST 2011 - JULY 2011

- Investigated competitors through SEO metrics, price comparisons of products, and operational resources Manually added product listings to the e-commerce site where automation was not an option Assisted with general office projects including graphic design, excel training, and product research.
- Optimized and fixed outdated or poorly coded MySQL queries for others.
- Interpreted data, analyzed results, and provided ongoing reports.
- Created custom reports in Salesforce.
- Managed large amounts of confidential and sensitive data.
- Verified accuracy of existing data in Salesforce and correct any discrepancies.
- Collaborated with team members to identify recommendations for process improvements.

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#### Delta Corporation - 2006 - 2011

- Predictive Modelling - Ford Challenge Built model to predict binary response on dataset with 28variables Data cleaning, data visualization, detection .
- Help data team lead in creation of Edit Check specification, eCRF completion guidelines, UAT plan and Data Handling plan Protocol understanding and .
- Achieve and adhere to the number of terms processed per day/month.
- To ensure an error free, quality data with no answered queries.
- To coach the new trainees in MedDRA and Drug dictionary.
- Created charts and graphs using BI tools; Webfocus, Pentaho Designed and created data process flow using Visio to depict a transaction lifestyle of .
- Specializes in accurately inputting client and member information in company database systems.

  

## EDUCATION

- MS

  

## SKILLS

Microsoft Office, Labview, C++, C, Assembly language, VHDL, Soldering, Mercurial  
SCM, SCPI, Sampling Oscilloscope, FreeRTOS, SPI, USB type C, Thunderbolt, PLC,  
Chinese, Japanese.