OLIVIA SMITH

Junior QA Tester

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PROFESSIONAL SUMMARY

Dedicated Junior QA Tester with over 2 years of hands-on experience in software testing within mortgage and insurance domains. Skilled in creating and executing manual and automated test cases using tools like HP UFT and ALM. Adept at collaborating in Agile environments to ensure software quality and reliability. Committed to delivering high-quality results in fast-paced settings.

WORK EXPERIENCE

Junior QA Tester
Pineapple Enterprises

📅 May / 2024-Ongoing
📍 Santa Monica, CA

1. Worked with Mortgaged Atlanta LLC, the largest retail mortgage lender, to enhance software quality.
2. Developed and executed detailed manual and automated test cases.
3. Reviewed test cases for completeness and accuracy using Quality Center.
4. Executed test cases to identify software defects and ensure quality standards.
5. Conducted GUI, functionality, system, integration, regression, and cross-browser testing.
6. Collaborated with developers to understand application functionality and requirements.
7. Collaborated with cross-functional teams to ensure quality standards were met.

Junior QA Tester
Crescent Moon Design

📅 May / 2023-May / 2024
📍 Portland, OR

1. Assisted in testing an insurance application for Link India Insurance Company.
2. Enabled users to receive insurance quotes efficiently through a self-service platform.
3. Participated in Agile methodology and daily stand-up meetings.
4. Developed test cases based on functional requirements and user stories.
5. Reviewed specifications and documents to extract testing requirements.
6. Conducted smoke, unit, integration, and regression testing.

EDUCATION

Bachelor of Science in Computer Science
State University

📅 May / 2022-May / 2023
📍 Seattle, WA

Focused on software development and quality assurance practices.

SKILLS

Test Management Software	Defect Tracking	Manual Testing	Automated Testing

ACHIEVEMENTS

⭐ Reduced testing cycle time by 15% through effective test case design.

⭐ Increased test coverage by 20% by developing comprehensive test scenarios.

⭐ Successfully identified and reported over 100 critical defects during testing phases.