

EVELYN WHITE

Laptop Repair Technician

✉ support@qwikresume.com ☎ (123) 456 7899 📍 Los Angeles

🌐 www.qwikresume.com



PROFESSIONAL SUMMARY

Enthusiastic Laptop Repair Technician with 2 years of specialized experience in diagnosing and repairing hardware and software issues across various laptop brands. I excel in delivering high-quality repairs while ensuring exceptional customer experiences. My focus on efficient troubleshooting and problem resolution drives operational excellence and client satisfaction.

WORK EXPERIENCE

Laptop Repair Technician 📅 Apr / 2024-Ongoing
Pineapple Enterprises 📍 Santa Monica, CA

- 1. Managed the intake and inventory of laptops, ensuring accurate tracking and organization.
- 2. Provided technical support for WAN issues via in-person and phone communication.
- 3. Delivered advanced technical assistance using remote desktop tools and IT Helpdesk systems.
- 4. Configured and maintained laptops, desktops, printers, and associated software.
- 5. Resolved user technical issues efficiently, enhancing user satisfaction.
- 6. Collaborated with IT staff to address and resolve technical challenges.
- 7. Conducted evaluations, repairs, and replacements of hardware and software components.

Laptop Repair Technician 📅 Apr / 2023-Apr / 2024
Lakeside Apparel Co 📍 Chicago, IL

- 1. Performed hardware repairs and replacements, ensuring quality standards were met.
- 2. Diagnosed software and hardware issues, executing troubleshooting functions effectively.
- 3. Repaired laptops by replacing critical components like hard drives and motherboards.
- 4. Served as the primary technician for government laptop repairs, ensuring compliance with regulations.
- 5. Specialized in Apple laptop repairs, enhancing service offerings.

EDUCATION

Associate of Applied Science in Computer Technology 📅 Apr / 2022 - Apr / 2023
Tech University 📍 Portland, OR

Focused on computer repair, networking, and system administration.

SKILLS



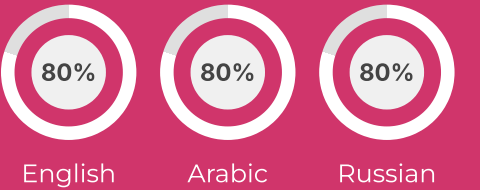
INTERESTS

- 🍺 Home Brewing 🦋 Wildlife Conservation
- 🐾 Running ❤️ Public Speaking

STRENGTHS

- 👍 Willingness 📖 Wisdom
- 🔥 Zeal 💡 Ingenuity

LANGUAGES



ACHIEVEMENTS

- ★ Achieved a 95% customer satisfaction rate through effective communication and service delivery.
- ★ Reduced average repair time by 20% through improved diagnostic procedures.