# AVA DAVIS

## Laundry Technician





#### **PROFESSIONAL SUMMARY**

Dedicated Laundry Technician with two years of hands-on experience in laundry operations, specializing in garment care and equipment maintenance. Proven ability to enhance workflow efficiency and ensure high standards of cleanliness. Eager to leverage my expertise in a dynamic team environment while maintaining excellent customer satisfaction.

#### WORK EXPERIENCE

### Laundry Technician

Mar/2024-Ongoing

WidgetWorks Inc.

**耳** Denver, CO

- 1. Supervised a team of up to 20 staff, ensuring accurate invoicing and corrective measures for discrepancies.
- 2. Coordinated resources to support efficient laundry operations, including manpower and materials.
- 3. Maintained meticulous records for shipping and assisted management in planning service loads.
- 4. Conducted regular inventory checks, achieving a high accuracy rate with minimal discrepancies.
- 5. Processed over 1000 bundles of clothing daily, supporting military and civilian operations.
- 6. Assisted in equipment maintenance to ensure operational effectiveness.
- 7. Implemented safety protocols to uphold workplace safety standards.

#### Laundry Technician

Mar / 2023-Mar / 2024

Crescent Moon Design

**耳** Portland, OR

- 1. Provided exceptional customer service at the front desk, handling transactions and inquiries efficiently.
- 2. Sorted and processed laundry items according to type and fabric care instructions.
- 3. Utilized strong customer service skills to enhance client experience and satisfaction.
- 4. Maintained cleanliness and organization within the laundry area.
- 5. Ensured timely availability of clean linens and garments for residents.
- 6. Managed the washing and drying of residents' clothing, ensuring proper handling and return.

## **EDUCATION**

## Associate of Applied Science in Laundry Technology

mar/2022-Mar/2023

City College of San Francisco

**耳** Denver CO

Studied advanced laundry techniques and equipment maintenance.

#### **SKILLS**

Efficient Typing Skills Organizational Skills Laundry Management Data Entry And Inventory Software Management 10 9

#### **ACHIEVEMENTS**

Achieved a 30% reduction in laundry processing time through improved workflow.

Maintained a 95% customer satisfaction rating by ensuring timely and accurate service.

Successfully managed inventory to prevent shortages and reduce waste.