

## Lead Bus Driver

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Versatile Lead Bus Driver with 10 years of extensive experience in transportation management, ensuring safety and compliance at all levels. Proven expertise in route optimization and team leadership, enhancing operational efficiency while providing outstanding customer service. Committed to fostering a collaborative work environment and driving continuous improvement to achieve organizational goals.

## Lead Bus Driver

Maple Leaf Consulting

📌 Toronto, ON

1. Operated and navigated buses safely while adhering to traffic laws and safety regulations.
2. Delivered passengers to designated locations efficiently and courteously, enhancing the overall customer experience.
3. Coordinated with dispatch to ensure timely departures and arrivals, optimizing routes based on real-time traffic conditions.
4. Maintained accurate records of vehicle inspections and maintenance schedules to ensure vehicle reliability.
5. Trained and mentored new drivers, promoting adherence to safety protocols and best practices.
6. Conducted regular safety meetings to reinforce compliance and address any emerging issues.
7. Collaborated with management to develop strategies for improving service delivery and operational efficiency.

## Silver Lake Enterprises

📌 Seattle, WA

1. Learned and executed all routes for the fleet, ensuring familiarity with diverse areas.
2. Filled in for drivers during absences, maintaining service continuity and operational flow.
3. Assessed and split routes effectively during equipment breakdowns to minimize service disruption.
4. Monitored route performance and provided feedback for improvement, ensuring efficient operations.
5. Conducted evaluations of drivers to enhance performance and compliance with safety standards.
6. Served as the on-road manager, addressing challenges and ensuring adherence to company policies.

## Associate of Applied Science in Transportation

Metro Community College

📌 Denver, CO

Focused on transportation safety, logistics, and management principles.

## Route Planning Software

## Negotiation Skills

## Analytical Thinking

## Risk Assessment Skills



- 🌟 Achieved a 20% reduction in route completion time through effective planning and management.

- 🌟 Maintained a 100% safety record over 10 years of driving experience.

- 🌟 Implemented training programs that improved team performance and customer satisfaction ratings by 30%.