



Phlebotomy Techniques

**Patient Interaction Skills** 

Interpersonal Skills

**Technical Proficiency** 

**Blood Specimen Handling** 



- 🖈 Surfing
- Martial Arts
- Community Service
- Blogging











### **ANGUAGES**





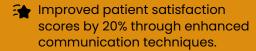


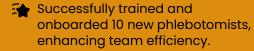
English

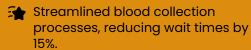
Mandarin

French

### ACHIEVEMENTS







# **BENJAMIN LEE**

### **Lead Phlebotomist**

www.qwikresume.com

## PROFESSIONAL SUMMARY

Compassionate Lead Phlebotomist with 2 years of hands-on experience in blood collection and patient interaction. Skilled in training staff and ensuring adherence to safety protocols. Committed to providing empathetic care to diverse patient populations while optimizing lab operations. Eager to leverage expertise in fostering a positive environment for both patients and healthcare teams.

# **WORK EXPERIENCE**

#### Lead Phlebotomist

## Feb / 2024-Ongoing

#### Blue Sky Innovations

Thicago, IL

- 1. Trained new staff on phlebotomy techniques, safety protocols, and patient care best practices.
- 2. Acted as a liaison between laboratory staff and patient caregivers to ensure seamless communication.
- 3. Maintained all personal and professional certifications, ensuring compliance with state and employer requirements.
- 4. Performed blood draws and other duties in a safe, efficient, and professional manner.
- 5. Served as a positive role model, promoting a supportive environment for co-workers and patients.
- 6. Coordinated logistics and materials for staff meetings and training sessions.
- 7. Managed incoming and outgoing calls while ensuring accurate message recording.

### Lead Phlebotomist

## Feb / 2023-Feb / 2024

#### Crescent Moon Design

**■** Portland, OR

- 1. Ensured team members collected lab specimens accurately and returned them to the lab for timely processing.
- 2. Assisted patients in connecting to blood donation machines, ensuring comfort and safety.
- 3. Supported both pediatric and adult patients in lab specimen collection, demonstrating adaptability.
- 4. Provided critical support during trauma cases, collecting necessary specimens in high-pressure situations.
- 5. Utilized specialized training in NICU and ICU settings to deliver expert care.
- 6. Delivered excellent customer service, fostering positive interactions with patients and families.

### 🛂 EDUCATION

### Associate of Applied Science in Phlebotomy

Feb / 2022 2023

#### Health Sciences Institute

耳 Santa Monica, CA

Comprehensive training in phlebotomy techniques, patient care, and safety protocols.