



# JACKSON TURNER

Lead Quality Assurance Engineer

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📍 Los Angeles

🌐 www.qwikresume.com

## PROFESSIONAL SUMMARY

Accomplished Lead Quality Assurance Engineer with over 7 years of experience in driving quality assurance initiatives. Expert in developing and executing comprehensive test strategies across web and mobile platforms. Demonstrated ability to lead teams, mentor QA professionals, and implement process improvements that enhance product quality and operational efficiency.

## WORK EXPERIENCE

### Lead Quality Assurance Engineer

📅 Apr / 2021-Ongoing

Pineapple Enterprises

📍 Santa Monica, CA

1. Established and led the Quality Assurance department, implementing best practices for testing and quality control.
2. Designed and executed testing frameworks utilizing tools like LoadRunner and Selenium for performance and automated testing.
3. Supervised a team of 5 QA testers, fostering a collaborative and high-performance environment.
4. Created detailed process flow charts and test matrices using Visio to facilitate project tracking.
5. Documented test procedures and results, ensuring compliance with quality standards.
6. Developed test strategies and procedures based on design specifications, enhancing overall testing efficiency.
7. Ensured thorough execution of all project test cases, validating application functionality against requirements.

### Lead Quality Assurance Engineer

📅 Apr / 2018-Apr / 2021

Summit Peak Industries

📍 Denver, CO

1. Managed end-to-end QA processes for multiple website development cycles, ensuring high-quality deliverables.
2. Developed and executed comprehensive QA test plans, contributing to successful project outcomes.
3. Delivered enhancements to complex billing software, maintaining quality and on-time delivery.
4. Provided cross-training to peers and offshore teams, minimizing disruptions due to turnover.
5. Led QA initiatives for audio-visual systems, ensuring readiness for client delivery.
6. Implemented a test-driven development approach, significantly improving software quality.

## EDUCATION

### Bachelor of Science in Computer Science

📅 Apr / 2015-Apr / 2018

University of Technology

📍 Denver, CO

Studied software engineering principles, focusing on testing methodologies and quality assurance.

## SKILLS

Mentoring

Cross-functional Collaboration

Security Testing

Defect Tracking

Mobile Testing

Web Testing

## INTERESTS

🤿 Scuba Diving

🎮 E-sports

📖 Reading Fiction

🧩 Puzzle Solving

## STRENGTHS

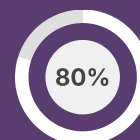
📁 Stewardship

👥 Teamwork

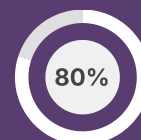
🔑 Tenacity

🔭 Vision

## LANGUAGES



English



Polish



Swahili

## ACHIEVEMENTS

🌟 Led a team that reduced testing cycle time by 30% through optimized test automation.

🌟 Implemented a new QA process that improved defect detection rates by 25%.