



MASON WILSON

Lead Ramp Agent

✉ support@qwikresume.com ☎ (123) 456 7899 📍 Los Angeles

🌐 www.qwikresume.com

SKILLS

Regulatory Knowledge



Inventory Management



Emergency Response



Workplace Safety



Scheduling



INTERESTS

★ Surfing

🥋 Martial Arts

👥 Community Service

📝 Blogging

STRENGTHS

⌚ Patience

🏔 Perseverance

📅 Planning

⚙ Positivity

LANGUAGES



English



Russian



Mandarin

ACHIEVEMENTS

🌟 Achieved 100% compliance with safety regulations during ramp operations.

🌟 Reduced baggage handling time by 15% through improved workflow processes.

🌟 Led a team that consistently met on-time performance goals for 24 consecutive flights.

PROFESSIONAL SUMMARY

Seasoned Lead Ramp Agent with 2 years of dedicated experience in aviation operations. Proven track record in executing efficient ramp management, ensuring compliance with safety protocols, and enhancing team collaboration. Passionate about delivering exceptional service and optimizing operational workflows to support timely flight departures.

WORK EXPERIENCE

Lead Ramp Agent

📅 Feb / 2024-Ongoing

Pineapple Enterprises

📍 Santa Monica, CA

1. Communicated effectively with pilots and ground control for smooth operations.
2. Operated ground support equipment including High Loaders, Belt Loaders, and Tugs efficiently.
3. Executed loading and unloading of customer luggage and cargo, ensuring accuracy and safety.
4. Maintained cleanliness and serviceability of aircraft lavatories and cabin areas.
5. Stocked aircraft with essential supplies, facilitating smooth flight operations.
6. Accurately completed paperwork related to ramp operations, enhancing procedural compliance.
7. Adhered to safety procedures and station policies, fostering a secure work environment.

Lead Ramp Agent

📅 Feb / 2023-Feb / 2024

Summit Peak Industries

📍 Denver, CO

1. Supervised ramp services and personnel, ensuring effective weight and balance calculations.
2. Coordinated fuel services and equipment maintenance to optimize operational readiness.
3. Assisted supervisors in daily operations and decision-making processes as needed.
4. Led ramp agents in executing tasks to ensure timely departures.
5. Managed crew resource allocation, ensuring all required equipment was available.
6. Executed cleaning protocols for aircraft overnight, maintaining high standards of hygiene.

EDUCATION

Associate of Applied Science in Aviation Management

📅 Feb / 2022 - Feb / 2023

Skyline College

📍 Chicago, IL

Focused on aviation operations and management principles.