

# ISABELLA CLARK

## **Lead Security Guard**

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#### PROFESSIONAL SUMMARY

Focused and proactive Lead Security Guard with 2 years of hands-on experience in security operations. Skilled in enforcing safety regulations, conducting detailed inspections, and managing personnel to ensure a safe environment. Committed to maintaining high security standards and effectively communicating with team members to enhance operational efficiency.

#### WORK EXPERIENCE

### Lead Security Guard

Mar / 2024-Ongoing

#### Pineapple Enterprises

- F Santa Monica, CA
- 1. Conducted 12-hour shifts, closely assisting and training federal police officers in security operations.
- 2. Supervised and evaluated the performance of security personnel on duty.
- 3. Implemented access control measures in compliance with Army regulations, ensuring safety at FT. Hill.
- 4. Executed Random Antiterrorism Measures (RAM) on vehicles and occupants at varying security levels.
- 5. Managed escort protocols for unauthorized personnel, ensuring safe navigation within the facility.
- 6. Reviewed and contributed to the Plan of Action and Milestone (POA&M), attending high-level security briefings.
- 7. Introduced innovative security measures that addressed vulnerabilities, optimizing resource allocation.

# Lead Security Guard

mar / 2023-Mar / 2024

## Crescent Moon Design

- **耳** Portland, OR
- 1. Facilitated intake interviews for incoming clients, controlling access to sensitive areas.
- 2. Authored daily activity reports, supervising a staff of eight to ensure compliance with security protocols.
- 3. Led a team of 7 guards, managing crowd observation, conflict deescalation, and shift documentation.
- 4. Welcomed visitors and callers, efficiently directing inquiries to appropriate personnel.
- 5. Provided customer service support, addressing order placements and account inquiries.
- 6. Established work procedures and schedules, monitoring daily clerical activities for efficiency.

# **EDUCATION**

# Associate of Applied Science in Criminal Justice

Mar /

Mar / 2023

City College of New York

F Phoenix, AZ

Focused on security management and law enforcement principles.

## **SKILLS**



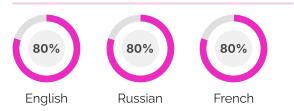
## **INTERESTS**



#### **STRENGTHS**



# **LANGUAGES**



## **ACHIEVEMENTS**

- Implemented a new access control system that reduced unauthorized entries by 30%.
- Trained and mentored 5 new security personnel, improving team efficiency by enhancing their skills.
- Conducted regular safety drills, increasing staff awareness and preparedness by 40%.