

NOAH WILLIAMS

Jr. Lead Technical Analyst

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Scrum Methodology

Cloud Computing

Compliance Standards

Version Control

Agile Project Management

Network Configuration

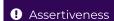


🕶 Gaming

Photography

Wildlife Conservation Volunteering

STRENGTHS









LANGUAGES







English

German

Italian

PROFESSIONAL SUMMARY

Enthusiastic IT professional with two years of experience as a Junior Technical Analyst. Specialized in gathering and analyzing technical requirements, implementing innovative solutions, and optimizing system performance. Eager to collaborate with cross-functional teams to enhance operational efficiency and support technology-driven projects.

WORK EXPERIENCE

Jr. Lead Technical Analyst

Maple Leaf Consulting

Apr/2024-Ongoing

耳 Toronto, ON

- 1. Led the analysis, design, and development of IT application solutions for a user base of 6500 employees, collaborating with various business partners.
- 2. Created comprehensive Systems Requirements and Technical Specifications Solution Design Documents.
- 3. Facilitated the integration and modification of interfaces between 250 Manufacturing ERP systems and an in-house data warehousing solution.
- 4. Implemented business process changes, managed code reviews, and coordinated deployment for various IT applications.
- 5. Directed development for a reporting application used to analyze sitelevel spending trends against budget variances.
- 6. Managed a team of four software and systems engineering professionals, enhancing team productivity and project outcomes.
- 7. Served as a liaison between business partners and technical teams, ensuring effective communication and project alignment.

Lead Technical Analyst

Crescent Moon Design

₽ Portland, OR

- 1. Provided system support and ensured optimal performance for GSM and TDMA production environments.
- 2. Supported applications including National Business Ordering and Electronic Business Interface.
- 3. Monitored service performance and developed solutions to address ongoing issues effectively.
- 4. Acquired knowledge in CPP, Java, and Objective C to troubleshoot production-affecting problems.
- 5. Analyzed COTS and proprietary applications, creating process models and data flow diagrams for improved efficiency.
- 6. Established strong relationships with software development teams and vendors to facilitate project success.

ACHIEVEMENTS

Improved system performance by 15% through effective troubleshooting and solution implementation.

Collaborated with cross-functional teams to deliver a project that



reduced processing time by 20%.

EDUCATION

Bachelor of Science in Information Technology

Apr/

Apr/ 2023

University of California

耳 Portland, OR

Focused on software development, systems analysis, and database management.



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