

Robert Smith

Learning Leader

CONTACT DETAILS

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PERSONAL STATEMENT

Seeking a position that will allow applying customer service and leadership skills to continue to support the growth and stability of local businesses. Would like to gain a more diversified experience within customer service, which will allow continuing to grow within the company in pursuit of future leadership and management positions.

SKILLS

MS Office, MS Excel, MS Word, MS Office 2010, MS Project.

WORK EXPERIENCE

Learning Leader

ABC Corporation - August 2008 - March 2009

Responsibilities:

- Motivate, mentor, and coach all Future Professionals in their technical and guest service skills by creating extraordinary learning experiences on the clinic floor and in the classroom.
- Certified in all Technical skill specialties at the highest level.
- Provide student tutoring, educational assessments, planning, and formal grading by completing the worksheet evaluations and Service Tickets.
- Lead additional educational activities, including mini-classes, learning centers, and guest artist presentations.
- Prepared lesson plans for night program theory class.
- Assisted future professionals on the clinic floor with consultations and cross-checked work.
- Served as Take Home/Branding Team Leader.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

Learning Leader

Delta Corporation - 2005 - 2008

Responsibilities:

- Teacher training in all aspects of the Paul Mitchell systems Assist students with worksheets and practical assignments.
- Motivate, mentor, and coach all Future Professionals in their technical and guest service skills.
- Create extraordinary learning experiences on the clinic floor using objective-based education (O.B.E.), mini-classes, and learning centers.
- Teach Future Professional color, cutting, make-up, and texture.
- Helping kids get a better understanding of their school work Preparing them for state tests.
- Administered test, conducted theory, advised students on the clinic floor, taught specialty cutting during cutting week made lesson plans and .
- Cosmetology instruction, create lesson plans, manage the instruction of up to 50 students at one time in a class, prepare class lecture, give tests .

REFERENCES

Reference - 1 (Company Name)
Reference - 2 (Company Name)

Education

Bachelor's in Small Business Entrepreneurship and Management -
April 2009(University of Phoenix)