

# ROBERT SMITH

## Locker Room Attendant II

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### SUMMARY

Seeking a position where can make a positive impact on revenues, and experience long term career growth.

### SKILLS

Microsoft Office, Customer Service.

### WORK EXPERIENCE

#### Locker Room Attendant II

ABC Corporation - April 2013 – September 2015

- Greeted members and guests as they enter the Fitness Center using a personalized approach and demonstration of YMCA policy to determine nature and purpose of visit, and direct or escort them to specific destinations.
- Responded to member/guest suggestions, concerns, and complaints in a timely, professional, and consistent manner while providing the gold standard in customer service.
- Activated emergency action plans and administer first aid, as necessary.
- Cleaned all fixtures and equipment within the locker room and restroom areas including but not limited to showers, wet areas, saunas, steam rooms, sinks, vanity areas, toilet areas, mirrors, vents, light fixtures, lockers and locker tops.
- Gathered and empty garbage bins.
- Monitored the cleanliness and maintenance of the fitness facility and group fitness areas which includes but is not limited to cleaning equipment, floors, and countertops; and organizing/stocking hand towels, beverages, reading materials, and headphones, as detailed by operating standards to provide a world-class customer service.
- Cleaned windows, glass partitions, or mirrors, using soapy water or other cleaners, sponges, or squeegees to maintain a professional environment.

#### Locker Room Attendant

Delta Corporation - 2012 – 2013

- Maintained organization of locker room on a daily basis - Catered to members and guests needs while in the locker room - Served as standard bearer .
- Upkeep cleanliness of locker room, wash/dry towels, collection of dirty towels throughout the club, making coffee for members and stocking of any .
- Cleaning, assisting members, used large machinery for cleaning, provided information about the facility to members.
- Meeting the Needs of the members of the club in various ways.
- This is Dummy Description data, Replace with job description relevant to your current role.
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## SCHOLASTICS

- Bachelor Of Science In Business Marketing - (Cal Poly Pomona - Pomona, CA)