

ROBERT SMITH

Loss Prevention Agent

info@qwikresume.com | <https://Qwikresume.com>

Extremely capable and compassionate individual with extensive experience in caregiving and customer service. Hard working, honest, able to take initiative and go beyond the expectations of the employer. Seeking a position utilizing customer service skills, clerical abilities and front desk experience to ensure the efficiency of the facility.

JUNE 2006 - JANUARY 2008

LOSS PREVENTION AGENT - ABC CORPORATION

- Write reports or case summaries to document investigations.
- Obtain and analyze information on suspects, crimes, or disturbances to solve cases, to identify criminal activity.
- Observe and document activities of individuals to detect unlawful acts or to obtain evidence for cases, using binoculars and still or video cameras.
- Alert appropriate personnel to suspects locations.
- Monitor industrial or commercial properties to enforce conformance to establishment rules and to protect people or property.
- Analyze retail data to identify current or emerging trends in theft or fraud.
- Verify correct use and maintenance of physical security systems, such as closed-circuit television, merchandise tags, and burglar alarms.

2003 - 2006

LOSS PREVENTION AGENT - ABC CORPORATION

- Mitigating Theft & Fraud Monitor entrances/exits and sales floor for potential theft by identifying suspicious behavior.
- Gather theft indicators and use internal or external intelligence to impact shortage trends.
- Effectively communicate to store leadership and Loss Prevention.
- customers.
- Sales floor/merchandising Responsibility Greets and responds to all customers in a courteous and friendly manner.
- Ensures proper merchandise presentation.
- Operates cash register in accordance with policies and procedures.

EDUCATION

CPT - (Boston Reed College - Roseville, CA)

SKILLS

Microsoft Office, Bilingual, Organized, Detail Oriented, Problem Solving.