

PROFESSIONAL SUMMARY

Motivated lot porter with two years of experience in managing vehicle operations and delivering outstanding customer service. Proficient in maintaining vehicle cleanliness, organizing parking lots, and ensuring a positive experience for clients. Dedicated to upholding safety standards and contributing to a collaborative team environment focused on efficiency and service excellence.

WORK EXPERIENCE

Lot Porter

WidgetWorks Inc.

Apr / 2024-OngoingDenver, CO

rks Inc.

- 1. Greeted customers and provided exceptional service to enhance their experience.
- 2. Maintained cleanliness and organization of the service area and parking lot.
- 3. Performed minor mechanical tasks, including fluid top-offs and tire checks.
- 4. Assisted technicians by parking and moving vehicles efficiently.
- 5. Managed vehicle inventory, ensuring accurate records for customer service.
- 6. Coordinated the loaner vehicle program, facilitating a smooth process for customers.
- 7. Promoted safety and cleanliness standards in a busy dealership environment.

Lot Porter/Analyst

Lakeside Apparel Co

- 1. Washed, waxed, and detailed vehicles to enhance appearance and customer satisfaction.
- 2. Utilized air compressors and cloths for efficient drying of vehicles.
- 3. Vacuumed and cleaned interiors, ensuring a thorough detailing process.
- 4. Shampooed carpets and upholstery to maintain high cleanliness standards.

EDUCATION

Associate of Applied Science in Automotive Technology

Tech Institute of Automotive Studies

🖡 Denver, CO

Apr/

2023

▲ Apr/ 2022

Focused on automotive maintenance and repair, enhancing practical skills in vehicle management.

SKILLS

Technical Skills

Presentation Skills

Analytical Skills

Basic Computer Skills

Follow Instructions

INTERESTS

📢 Woodworking

Star Gazing
Architecture

STRENGTHS

★ Theatre



LANGUAGES



ACHIEVEMENTS

- Improved vehicle cleanliness standards, leading to a 20% increase in customer satisfaction ratings.
- Streamlined parking operations, reducing vehicle retrieval time by 15% for a better customer experience.



🛗 Apr/2023-Apr/2024