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## PROFESSIONAL SUMMARY

Proficient mail sorter with 2 years of experience in the financial services sector, specializing in efficient mail processing and organization. Skilled in operating sorting machinery and maintaining compliance with industry regulations. Eager to contribute to a team-focused environment while ensuring prompt and accurate mail distribution.

## WORK EXPERIENCE

#### Mail Sorter in Financial Services

Pineapple Enterprises

- Feb/2024-Ongoing
  - 耳 Santa Monica, CA
- 1. Processed returned mail and updated address information as needed.
- 2. Maintained both physical and digital filing systems to ensure quick retrieval
- 3. Utilized hand-held scanners to track packages and mail items.
- 4. Adhered to all company policies and regulatory compliance standards.
- 5. Ensured confidentiality of sensitive information throughout the sorting process.
- 6. Prepared new files, assigning tracking identification numbers for organization.
- 7. Communicated effectively with staff and clients regarding missing information.

#### Mail Sorter

m Feb/2023-Feb/2024

### Summit Peak Industries

- **耳** Denver, CO
- 1. Sorted mail into designated crates for timely delivery to clients. 2. Operated sorting machines efficiently, ensuring optimal
- performance.
- 3. Enhanced customer satisfaction by managing mail flow effectively.
- 4. Learned to operate equipment safely and effectively to meet production goals.

# **EDUCATION**

Associate of Applied Science in Business

m Feb / 2022-Feb / 2023

Springfield Community College

**₮** Phoenix, AZ

Focused on administrative skills relevant to financial services.

## **SKILLS**

Safety Awareness

Sorting Equipment Operation

Mail Categorization

Data Entry Skills

Confidentiality Management

#### **INTERESTS**

🗸 Art

Volunteering

🜲 Hiking

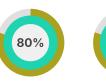
🚺 Yoga

# **STRENGTHS**

**Q** Criticality

**≡** Detail-oriented

### **LANGUAGES**







English

Russian

Arabic

## **ACHIEVEMENTS**

Achieved a 99% accuracy rate in mail sorting and distribution.

Reduced processing time by 15% through improved workflow techniques.