

# ROBERT SMITH

## Jr. Manager Of Information Systems

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

### SUMMARY

Senior Systems Engineer with over 20 years in information technology field. Proven track record in a variety of technical positions with high visibility and increasing responsibility. Manage and maintain global applications and resolve complex issues. Comfortable explaining and demonstrating technical concepts, applications and products to non-technical personnel.

### CORE COMPETENCIES

Technologies, Software: DOS.

### PROFESSIONAL EXPERIENCE

#### Jr. Manager Of Information Systems

ABC Corporation - July 2002 – October 2003

##### Key Deliverables:

- Managed the Information Systems, Directly oversee corporate banking information systems.
- Managed staff that offers daily support to users in 9 branch locations.
- Contributed in the design and implementation new technologies.
- Worked with senior management in developing a migration plan from NT 4.0 to Windows 2000 including Exchange email system.
- Designed and implemented corporate system migration and upgrade rollout of PCs and LAN and WAN servers.
- Implemented a secure customer Internet banking system.
- Managed corporate Internet security and content using (SUS) Security Update Services as well as a fully redundant network.

#### Manager Of Information Systems

Delta Corporation - 2000 – 2002

##### Key Deliverables:

- As Manager of Information Systems assisted in the growth and development of new computer technologies for a not for profit organization moving into the field of Information Technologies.
- Member of management team for one of eight local offices.
- As Manager of Information Systems I assisted in the growth and development of new computer technologies for a not for profit organization moving into the field of Information Technologies.
- Member of management team for one of eight local offices.
- Worked directly with PHMC Philadelphia Health Management Corporation and its developers to create a database solution for management of clients.
- Additional cross-functional responsibilities include daily maintenance of company LAN and WAN activities and directly manage 75 users.

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- Maintained users in Windows 2000 Active Directory Exchange email environment.

### EDUCATION

- Associates in Information Technology - (Delaware County Community College - Media, PA)