# Manager Of Information Technology I

# ROBERT SMITH

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## Objective

Versatile IT professional, experienced in PC networking (wired and wireless), servers, hardware, technical support of hardware and software, developing & conducting technical training, purchasing of equipment, and supervision of programmers. Skilled at developing and delivering technical training to audiences of all competency levels. Proven ability to work independently on complex and challenging remote technical installations. Seeking position that will draw on diverse technical and training expertise. Willing to travel as needed.

## Skills

Networking, Servers, Citrix, Training & Development, Vmware, Computer .

## Work Experience

### Manager Of Information Technology I

**ABC Corporation** - January 2002 – October 2009

- Recruited to establish Mascaros IT department, after working for them as a consultant for two years.
- Built and administered a new IT department for Mascaro Construction where I was the lone staff member.
- Grew the IT department from 2 Novell servers to 13 physical servers and 15 virtual servers (VMWare).
- Oversaw the construction of a computer room, which included the purchasing of all the equipment necessary Negotiated all hardware and software purchases.
- Established and tracked all maintenance agreements on hardware as well as all software agreements.
- Negotiated all telecommunication agreements.
- Responsible for 170 laptops and desktops spread out between the home office and remote jobsites.

### Manager Of Information Technology

**Delta Corporation** - 1997 – 2002

- Duties, Accomplishments and Related Skills Managed all aspects of technology for the Rice Enterprise Network, which includes the corporate office, a .
- This included the support and deployment of any hardware or software from the core to the desktop.
- Oversaw the design of the network which includes the review, validation, and optimization of systems.
- Provided product selection and performance standards for all hardware and software.
- Managed and developed annual fiscal year budget for IT spending side by side with C-level executives Managed, mentored and assisted the IT team with .
- Responsible for planning, budgeting, and maintenance of internal systems for approximately 60 users across 3 cities.
- This included user administration, software deployment across managed desktops and laptops, server installation and administration for messaging (.

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## Education

B.S. in Information Science - (University of Pittsburgh)

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