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PROFESSIONAL SUMMARY

Enthusiastic Manager Trainee with 2 years of experience in retail operations and team leadership. Skilled in enhancing customer satisfaction and driving sales through strategic initiatives. Passionate about utilizing my expertise to contribute to a collaborative team environment and support organizational growth.

WORK EXPERIENCE

Manager Trainee

Pineapple Enterprises

Apr/2024-Ongoing

耳 Santa Monica, CA

- 1. Coordinated branch activities to achieve growth in net receivables and customer satisfaction.
- 2. Gained proficiency in various aspects of branch management, enhancing operational efficiency.
- 3. Reviewed contracts for accuracy and ensured compliance with policies.
- 4. Managed loan closing documentation to ensure timely processing.
- 5. Monitored daily transactions for adherence to state and federal
- 6. Handled customer inquiries, resolving issues to maintain satisfaction.
- 7. Recommended financial programs tailored to customer needs.

Manager Trainee

耳 Seattle, WA

Silver Lake Enterprises

- 1. Oversaw front office sales operations, delivering exceptional customer service.
- 2. Drafted new lease agreements and performed credit verifications.
- 3. Processed payments and managed account postings accurately.
- 4. Handled merchandise logistics, ensuring timely deliveries and pickups.

EDUCATION

Bachelor of Business Administration

Apr/2022-Apr/2023

State University

F Santa Monica, CA

Focused on management principles and operational strategies.

SKILLS

Data Analysis Skills

Business Acumen

Change Management

Social Media Skills

Employee Engagement

INTERESTS

▼ Woodworking

🔧 Star Gazing

★ Theatre

Architecture

STRENGTHS

Politeness

▶ Determination

? Ambition

Dedication

LANGUAGES



English

Russian

Dutch

ACHIEVEMENTS

1 Increased customer satisfaction scores by 15% through improved service protocols.

Achieved a 20% sales growth in the first year through targeted promotions.