



# ETHAN MARTINEZ

Manual Qa Tester I

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## PROFESSIONAL SUMMARY

Executed self-written test cases as well as test cases written by others for cash and balance functionalities. Tested the application with valid and invalid data using Positive and Negative test cases on account numbers, customer names, and monetary values.

## WORK EXPERIENCE

### Manual Qa Tester I

Pineapple Enterprises

📅 Jun / 2018-Ongoing

📍 Santa Monica, CA

1. Selected Sterling IBM software to be implemented as the new Order Management system.
2. Provided a more omni-channel integration between store and online inventory availability and fulfillment of our products in order to satisfy our customers' demands.
3. Responsible for analyzing BRD, FRD and create test plans which elaborated the customer needs, functional areas, test requirements. Wrote test plans including systems analysis, risk analysis, writing and plotting test strategies.
4. Manually tested the whole application before going for the automated testing.
5. Collaborated with developers to resolve 80% of reported issues within the first week of testing cycles.
6. Developed and maintained detailed test documentation, improving team efficiency by 30% during QA processes.
7. Conducted regression testing on new builds, ensuring 100% compliance with functional requirements.

### Manual Qa Tester

Silver Lake Enterprises

📅 Jun / 2015-Jun / 2018

📍 Seattle, WA

1. Online Banking & Client Management application The project involved testing the online Banking and Client Management applications that provide client account information.
2. The modules under test were Order Management and Transaction Management.
3. Responsibilities: Developed Test Plan and Test cases based on the user stories (Functional requirements) using the Mercury Quality Center.
4. Actively involved in functional, Smoke, Sanity, regression and security testing in Waterfall methodology.

## EDUCATION

### Bachelor of Science in Computer Science

University of Technology

📅 Jun / 2012-Jun / 2015

📍 Toronto, ON

Focused on software development, testing methodologies, and quality assurance principles.

## SKILLS

Knowledge on Testing



Good Knowledge on Test Senario



Test Case Design



Defect Tracking



Test Planning



## INTERESTS

🎨 Art

🤝 Volunteering

🌲 Hiking

🧘 Yoga

## STRENGTHS

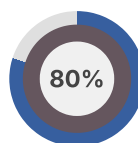
🔍 Criticality

☰ Detail-oriented

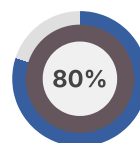
🤝 Diplomacy

😊 Enthusiasm

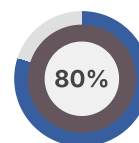
## LANGUAGES



English



Mandarin



Swahili

## ACHIEVEMENTS

★ Achieved a 30% reduction in critical defects through meticulous testing.

★ Successfully led user acceptance testing, gathering feedback that improved user satisfaction scores by 15%.

★ Streamlined testing processes, reducing test cycle time by 20%.