

# BENJAMIN LEE

## Master Stylist

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### PROFESSIONAL SUMMARY

Passionate Master Stylist with over 7 years of experience in cutting, coloring, and styling hair. Adept at creating personalized looks that enhance clients' features while fostering lasting relationships. Proven success in driving salon growth by implementing effective sales strategies and utilizing social media marketing. Committed to continuous learning and staying updated with industry trends.

### WORK EXPERIENCE

#### Master Stylist

Quantum Solutions LLC

📅 Apr / 2021-Ongoing  
📍 Phoenix, AZ

1. Provided expert consultations to determine clients' hair needs and preferences.
2. Executed precision cuts, color applications, and chemical treatments to achieve desired results.
3. Trained junior stylists on advanced techniques and salon procedures.
4. Managed appointment scheduling, ensuring optimal client flow and satisfaction.
5. Promoted and sold hair care products, enhancing client experience and salon revenue.
6. Received consistent positive feedback for exceptional customer service and quality results.
7. Maintained a clean and organized salon environment, adhering to health and safety standards.

#### Master Stylist

Silver Lake Enterprises

📅 Apr / 2018-Apr / 2021  
📍 Seattle, WA

1. Executed all aspects of hair design, including cutting, coloring, and styling.
2. Assisted in daily salon operations, collaborating with team members to enhance efficiency.
3. Responded professionally to client inquiries and complaints, ensuring satisfaction.
4. Implemented daily opening and closing procedures to streamline operations.
5. Organized salon documentation and maintained inventory for supplies.
6. Introduced new policies to improve customer service and operational workflows.

### EDUCATION

#### Associate of Applied Science in Cosmetology

Beauty Institute of Atlanta

📅 Apr / 2015-Apr / 2018  
📍 Toronto, ON

Completed an extensive program in cosmetology, focusing on hair design, cutting, and coloring techniques.

### SKILLS



### ACHIEVEMENTS

- 🌟 Increased client retention by 30% through personalized consultations.
- 🌟 Achieved top sales in salon-exclusive products, boosting revenue by 25%.
- 🌟 Conducted workshops on trending hair techniques, enhancing team skills.