AMELIA MOORE

Mcdonalds Crew Trainer

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🌐 www.qwikresume.com

PROFESSIONAL SUMMARY

Enthusiastic and motivated individual with two years of experience in fast-paced food service environments. Adept at training new crew members and enhancing team performance while maintaining high standards of customer service. Committed to fostering a collaborative and efficient work atmosphere.

WORK EXPERIENCE

Mcdonalds Crew Trainer
Pineapple Enterprises

📅 Apr / 2024-Ongoing
📍 Santa Monica, CA

1. Ensure compliance with sanitation, health, and safety standards in all work areas.
2. Oversee food preparation areas, cooking surfaces, and utensils for cleanliness and organization.
3. Monitor quality and quantity of prepared food to meet company standards.
4. Cook and package food items, ensuring timely service and presentation.
5. Prepare specialty menu items while adhering to established recipes.
6. Deliver exceptional customer service with a friendly and cooperative attitude.
7. Assist in training new employees on operational procedures and customer service expectations.

McDonalds Crew Trainer
Crescent Moon Design

📅 Apr / 2023-Apr / 2024
📍 Portland, OR

1. Managed cash transactions accurately, maintaining a balanced register.
2. Maintained a clean and organized work area to enhance efficiency.
3. Demonstrated strong multi-tasking abilities in high-pressure situations.
4. Followed verbal instructions accurately while providing excellent customer service.
5. Communicated effectively with team members to ensure smooth operations.
6. Provided leadership as a crew trainer, guiding new hires through their onboarding process.
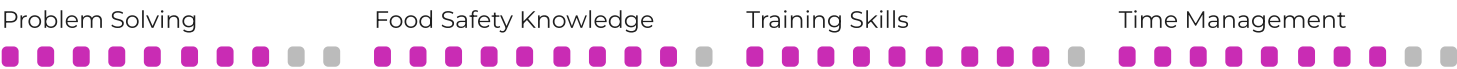
EDUCATION

Associate of Science in Hospitality Management
City College

📅 Apr / 2022-Apr / 2023
📍 Toronto, ON

Studied principles of hospitality management, customer service, and food safety.

SKILLS

Problem Solving   Food Safety Knowledge   Training Skills   Time Management
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ACHIEVEMENTS

⭐ Successfully trained over 15 new crew members, enhancing team productivity.

⭐ Achieved a 95% customer satisfaction rating during peak hours.

⭐ Implemented a new training program that reduced onboarding time by 20%.