



MASON WILSON

Mental Health Case Manager

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PROFESSIONAL SUMMARY

Experienced Mental Health Case Manager with 7 years dedicated to supporting individuals facing complex mental health issues. Proficient in crafting personalized care plans, coordinating multidisciplinary services, and advocating for client needs. Passionate about fostering recovery and resilience through compassionate engagement and strategic resource connection.

WORK EXPERIENCE



Mental Health Case Manager  Feb / 2020-Ongoing
WidgetWorks Inc.  Denver, CO

1. Conducted comprehensive risk assessments to evaluate client safety and needs, leading to tailored service recommendations.
2. Managed crisis situations effectively, utilizing de-escalation techniques to support clients in distress.
3. Coordinated transitions for clients to appropriate care levels, ensuring continuity of services and support.
4. Empowered families by providing essential tools and resources to maintain stability and unity.
5. Documented service requests and justifications to secure necessary resources from funding entities.
6. Executed efficient case management practices by maintaining accurate and timely documentation.
7. Advocated for clients with mental health and substance use challenges, managing a diverse caseload and updating treatment plans regularly.

Mental Health Case Manager  Feb / 2018-Feb / 2020
Summit Peak Industries  Denver, CO

1. Led initiatives that resulted in successful CARF accreditation, enhancing service quality recognition.
2. Reviewed documentation for compliance and accuracy, implementing corrective measures as needed.
3. Prepared correspondence for local management entities, ensuring timely authorizations for client services.
4. Maintained confidentiality and HIPAA compliance while managing sensitive client information.
5. Supervised and trained a team of 8 paraprofessionals, fostering professional development and service excellence.
6. Collaborated on Person-Centered Plans with stakeholders to identify and address client strengths and needs.

EDUCATION


Bachelor of Science in Psychology  Feb / 2016-Feb / 2018
University of North Carolina  Chicago, IL

Focused on mental health theories, counseling methods, and psychological assessments.

SKILLS



INTERESTS

-  Gaming  Fashion
-  Film  Technology




STRENGTHS

-  Fairness  Flexibility
-  Forward-thinking  Gratitude

LANGUAGES



ACHIEVEMENTS

-  Successfully reduced client crisis incidents by 30% through proactive intervention strategies.
-  Streamlined documentation processes, improving compliance rates by 25%.
-  Established partnerships with local agencies, enhancing resource accessibility for clients.