

SOPHIA BROWN

MIS Analyst

PROFESSIONAL SUMMARY

Seasoned professional looking to grow and succeed in a dynamic environment. A proven track record of exceeding departmental goals while initiating operational enhancements to improve quality and reduce costs. Excel in dynamic, demanding environments while remaining pragmatic and focused. Results oriented professional who is respected for relationship building, operational knowledge and integrity.

WORK EXPERIENCE

MIS Analyst

May / 2022-Ongoing

WidgetWorks Inc.

■ Denver, CO

- 1. Responded to and researched basic data and basic regulatory issues/questions from bankers, examiners, and Board Staff.
- 2. Provided follow-ups with customers to ensure their issues have been resolved.
- 3. Provided input on training, goal development, and guidance to staff.
- 4. Independently researched and provided a written comprehensive analysis on topics related to market, financial, or other data.
- 5. Conducted research and development on analytical tools to provide support to examination teams
- 6. Developed and maintains communication vehicles to disseminate information to key constituents throughout the division, the department and the system.
- 7. Participated in System-level and ad-hoc projects, which may include working with staff from other Reserve Banks and the Board of Governors.

MIS Analyst

may / 2020-May / 2022

Silver Lake Enterprises

耳 Seattle, WA

- 1. Participated in the planning and delivery of the System's & Automation Team's risk management framework around AML/BSA requirements.
- 2. Aided in the production and implementation of the MIS (ERS) system.
- 3. UAT testing for the ERS system, comprising over 16,000 records of
- 4. Consumer Lending Marketing and Analysis division: Mined customer data and performed SAS quality control audits on data files in order to create.
- 5. Maintained a working knowledge of emerging issues, trends, and ongoing developments in the financial services industry, including current accounting and financial reporting standards.

EDUCATION

Bachelor of Science in Information **Systems**

May / 2018

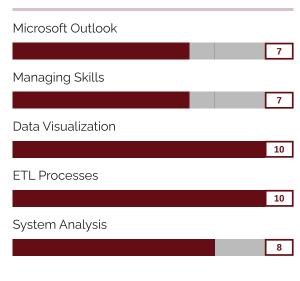
May / 2020

State University

∓ Chicago, IL

Focused on data management, systems analysis, and business intelligence.

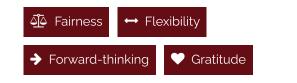
SKILLS



INTERESTS



STRENGTHS



LANGUAGES



ACHIEVEMENTS

Developed an automated reporting system that improved data accuracy by 30%.

Led cross-departmental projects that enhanced data-driven decision-making processes.