



HARPER LEWIS

Mobile Technician/Consultant

support@qwikresume.com

(123) 456 7899

Los Angeles

www.qwikresume.com

PROFESSIONAL SUMMARY

Mobile Technician/Consultant with extensive knowledge of mobile operating systems and hardware. Spearheaded a community outreach program that educated users on device care, boosting brand loyalty and customer engagement.

WORK EXPERIENCE

Mobile Technician/Consultant

May / 2022-Ongoing

WidgetWorks Inc.

Denver, CO

1. Repaired orders comprised of but not limited to new equipment installation as well as troubleshooting electrical and mechanical issues.
2. Worked with clients to achieve Customer satisfaction scores above and beyond 100%.
3. Diversified to deliver service outside of the Dealership.
4. Equipped with tools and test equipment for off-site installs.
5. Interacted With clients outside of the dealership to schedule and dispatch installs.
6. Performed minor electrical maintenance to include but not be limited to replacement or repair of fixtures.
7. Ensured required paperwork is completed and turned in to the appropriate person or location.

Mobile Technician

May / 2020-May / 2022

Lakeside Apparel Co

Chicago, IL

1. Responsible for electronics installation, service repair, preventative maintenance, software installation & upgrades as well as product refurbishment where necessary.
2. Deploy product at customer's facility when required, which includes but is not limited to unpacking, set-up, installation, testing, and ensure quality standards are met according to job specifications.
3. Provide customer training on vendor product.
4. Report to management trends experienced in the field regarding product performance, customer product needs and competing product performance.
5. Provide technical product consultation to internal customers.

EDUCATION

Associate of Applied Science in Electronics Technology

May / 2018 May / 2020

Tech Community College

Seattle, WA

Focused on electronics systems and mobile device repair techniques.

SKILLS

Steel mig welding

Aluminum mig welding

Battery Replacement

Screen Replacement

Data Recovery

INTERESTS

Scuba Diving

E-sports

Reading Fiction

Puzzle Solving

STRENGTHS

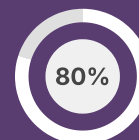
Stewardship

Teamwork

Tenacity

Vision

LANGUAGES



English



German



Arabic

ACHIEVEMENTS

Achieved a 20% increase in repair efficiency through process improvements.

Implemented a customer feedback system, resulting in a 30% boost in service satisfaction.