

Robert Smith

Network Implementation Engineer

CONTACT DETAILS

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Alabama
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SKILLS

Network Administration,
Multitasking.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference - 1 (Company Name)
Reference - 2 (Company Name)

PERSONAL STATEMENT

To establish a long-term career in a company where I may utilize my Network Implementation Engineer professional skills and knowledge to be an effective Associate Program Manager and inspiration to those around me.

WORK EXPERIENCE

Network Implementation Engineer

ABC Corporation - April 2013 - January 2014

Responsibilities:

- Responsible for Designing, configuring, and implementing EIGRP Responsible for service request tickets generated by the helpdesk in all phases such as troubleshooting, maintenance, upgrades, patches and fixes with all around technical support Supporting EIGRP and BGP based PwC network by resolving level 2 & 3 problems of internal teams & external customers of all locations.
- Providing daily network support for national wide area network consisting of MPLS, VPN and point-to point site.
- Upgrading VOIP Call Manager and by implementing Cisco WAAS Negotiate VPN tunnels using IPSec encryption standards as well as configured and implemented site-to-site VPN, Remote VPN.
- Worked extensively on Cisco Firewalls, Cisco PIX (506E/515E/525/) & ASA 5500(5510/5540) Series.
- Designed implemented and supported Cisco Nexus Switching Platforms (Nexus 2000/5000/7000).
- Loaded balanced the HTTP traffic by installing the F5 load balancer and the ACE load balancer Load balanced the HTTP traffic by installing the Cisco CSS 11000.
- Experienced with advanced applications like (prompt and collect "screen pops", Skill based routing, expected wait time, priority queuing, IVR, XML parsing, HTTP triggers, eNotification services, TTS, vXML and ASR Configured STP for switching loop prevention and VLANs for data and voice along with Configuring port security for users connecting to the switches.

Network Implementation Engineer

Delta Corporation - 2012 - 2013

Responsibilities:

- US equities client connectivity manager.
- Low Latency Systems Implementation.
- PTP systems implementation.
- Internal Network Project Management.
- The technology consisted of Cisco, Nortel, Juniper, and Extreme routers and switches including servers, firewalls, video conferencing, telephony back-ups.
- Developed new processes and procedures for the engineering, facilities,

and deployment groups to ensure space and power for network device installs.

- Created with Visio, diagrams representing each cabinet in one of the three global data centers, to ensure all the devices were visible on the intranet.

Education

Diploma