



WILLIAM PEREZ

Network Operations Manager

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PROFESSIONAL SUMMARY

Accomplished Network Operations Manager with a decade of experience in optimizing network infrastructure for performance and security. Expertise in leading cross-functional teams, deploying strategic network solutions, and driving operational efficiencies. Dedicated to enhancing service delivery and aligning technology initiatives with business objectives for sustained organizational success.

WORK EXPERIENCE

Network Operations Manager Mar / 2018-Ongoing
Quantum Solutions LLC Phoenix, AZ

- 1. Administered and optimized network servers and workstations, ensuring high availability and performance.
- 2. Engineered robust firewalls and security protocols using Linux to safeguard network integrity.
- 3. Utilized scripting languages (PERL, PYTHON, BASH) to automate network management tasks, enhancing efficiency.
- 4. Designed and implemented backup and disaster recovery systems, significantly reducing data loss risks.
- 5. Established standard operating procedures that improved team productivity and operational consistency.
- 6. Recruited, trained, and led a team of four Network Technicians, fostering a culture of continuous improvement.
- 7. Managed vendor relationships and equipment lifecycle, ensuring optimal resource allocation and performance.

Network Operations Manager Mar / 2015-Mar / 2018
Summit Peak Industries Denver, CO

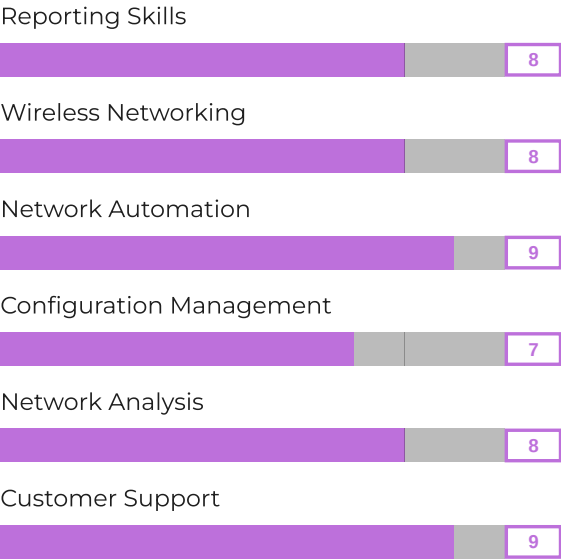
- 1. Supported operational needs across departments, ensuring seamless coordination and communication.
- 2. Acted as the primary liaison between multiple offices and the Network Operations Center, ensuring 24/7 operational support.
- 3. Coordinated and formatted programming schedules for live events, ensuring adherence to broadcast standards.
- 4. Ensured all programming aired as intended, directly contributing to viewer satisfaction and ratings.
- 5. Played a key role in launching new channels, overseeing operational execution from inception to launch.
- 6. Managed live event operations, including supervision of broadcast quality and transmission to Latin America.

EDUCATION

Bachelor of Science in Information Technology Mar / 2012 - Mar / 2015
University of Texas Denver, CO

Focused on network systems and security, providing a strong foundation in IT management.

SKILLS



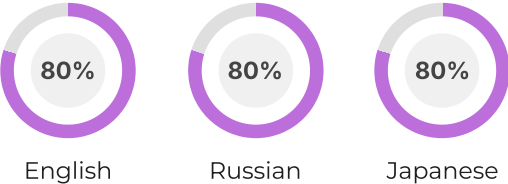
INTERESTS

- Podcasts
- Language Learning
- Dancing
- Cycling

STRENGTHS

- Intuition
- Leadership
- Listening
- Mentorship

LANGUAGES



ACHIEVEMENTS

- Implemented a network optimization strategy that reduced downtime by 30%, enhancing overall system reliability.
- Led a cross-functional team to successfully deploy a new network infrastructure, improving data transfer speeds by 50%.