

ROBERT SMITH

Asst. Network Operator

info@qwikresume.com | [LinkedIn Profile](#) | [Qwikresume.com](#)

Dedicated Health information technician (HIT) with sixteen years of acute-care hospital Knowledge, searching To obtain an Epic Analyst position and utilize experience and skills for the better of the institution. Where can work in a challenging environment and gain experience in working as part of a team and Work with various levels of end users to create specifications for systems and applications.

EXPERIENCE

Asst. Network Operator

ABC Corporation - MARCH 1998 - SEPTEMBER 2009

- Performed desktop and laptop repairs On sun micro-system servers, and Dell servers systems.
- Trained new employees in effective diagnostic and repair procedures including VOIP.
- Tested and maintained network leased lines.
- Coordinated with Army and Air Force Exchange Services Business and Telecom Analyst to propose a working contract for Class B telephone lines.
- Directed the daily operations and maintenance of over 80 T1 voice and data trunks throughout the Pacific Region.
- Installed and operated mobile telecommunication equipment.
- Provided secure and non-secure digital communications.

Network Operator

Delta Corporation - 1997 - 1998

- Monitor and troubleshoot problems with WAN & LAN networks.
- Perform regular tests to verify functionality of applications Support internet e-commerce .
- Documented my areas of responsibilities for the creation of Information Systems Administrator position.
- TEIR I & TEIR II support for enterprise networks for Central Division o Defined, developed processes and procedures for issues resolutions.
- Scheduling and performing system maintenances, developing the processes and procedures for each maintenance.
- Logged and troubleshoot network related issues associated with broadband services.
- Wired infrastructure with CAT-5 and T1 cabling adjusting with increase capacity requirements and future equipment.

EDUCATION

- A.A.S. in Network Administration - 2008(Bergen Community College Paramus)

SKILLS

ITIL, SBC, VoIP, Call Center, Cisco, Unified Communications.